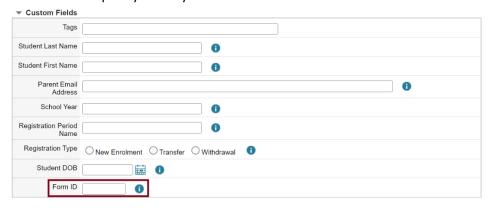




The Form ID field for Parent Portal registration tickets has been added to HelpDesk - it is the most useful information to quickly identify and find form on Parent Portal.



The Form ID can be found on the Period Dashboard for each registration type (enrollment, withdrawal, transfer) and in the print form.



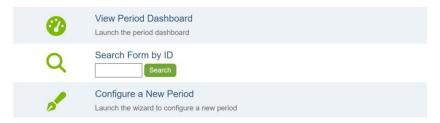
The search is available in two places, first from the Registration Period Dashboard (for everyone).





Second place is Enrollment Administration (available only for DEO staff).

Enrollment Administration



It will also be possible to navigate to a form from related documents in the Parent Portal, such as a waitlist, for example.

Waitlisted Students - SD42 District Education Office - Report



As a result, 3 variants are possible:

- 1. Form has been found and displayed.
- 2. Form has been found, but is not available for staff (no access)

Form with ID 555 has been found, but you may not have access to it.
Please, contact reghelp@sd42.ca if you need to change the form.

OK

3. Form was not found (wrong form ID)

Form with ID 222222 was not found. Please, check entered FormID.

OK