

Student Learning is Our Central Purpose

### **Background**

The Maple Ridge - Pitt Meadows Board of Education is comprised of seven trustees representing the communities of Maple Ridge and Pitt Meadows. Trustees are elected every four years at the same time as the mayor and city council for the two municipalities.

The board is committed to working together to ensure that every individual feels valued and all learners reach their potential in the Maple Ridge - Pitt Meadows School District. We will accomplish this by building open, trusting relationships as Board and senior management; defining roles and responsibilities; engaging meaningfully with the community; committing to ongoing learning and information sharing; establishing strategic directions; and using data, evidence and shared lived experience to make decisions and to advocate.



#### Vision

Our vision is to use our collaborative voices for honest and respectful dialogue that builds trusted decision making and effective advocacy on behalf of all learners in the Maple Ridge - Pitt Meadows School District.

#### **Key Strategies**

- Enhance learning for all by providing quality programming and initiatives that improve engagement and success
- Improve results by working together effectively with partner groups, staff, and the public
- Align planning, processes, policies, and procedures to improve efficiency and effectiveness to enhance success for all learners

#### **Operational Goals**

- Continue to adopt, support, and strengthen innovative programs and learning
  options that enhance teaching and learning
- Improve relationships and communication with partner groups, representatives of Indigenous Peoples, all levels of government, and the communities we serve
- 3. Advocate for the wellness, safety, and success of all learners
- Collaborate with other boards through the BC School Trustees Association (BCSTA) on advocacy matters of mutual interest and on strengthening a meaningful co-governance model with the provincial government
- Assess board performance on an annual basis and support trustee professional development by providing ongoing educational opportunities for trustees and by encouraging trustees to take advantage of these learning opportunities
- 6. Review, create, and update board policies and ensure that board policies meet legislative requirements and reflect school district values
- Continue to improve the board's communication plan to ensure increased awareness of the role and work of the board
- 8. Support public engagement in school district governance
- Continue to celebrate success and recognize accomplishments and service of students, staff, and volunteers
- Support the superintendent by monitoring and providing feedback on their performance and growth planning
- 11. Ensure continuity of leadership through robust succession planning for the superintendent and key leadership positions
- Monitor performance against the strategic plan, facilitate annual review of operational plans, and ensure that budget decisions reflect school district strategic priorities





#### **Board of Education**

**Elaine Yamamoto**Board Chairperson

Kim Dumore Vice Chairperson

Hudson Campbell Trustee

Gabriel Liosis
Trustee

Mike Murray Trustee

Pascale Shaw Trustee

Kathleen Sullivan Trustee

#### **MISSION**

To support all individuals in their personal development as successful learners, and as respectful, caring and responsible members of society.

#### **VISION**

Every individual feels valued and all learners reach their potential.



GOALS	ACTION PLAN	PROGRESS UP TO JANUARY 31, 2025
1. Continue to adopt, support, and strengthen innovative programs and learning options that enhance teaching and learning	<ul> <li>Review the Supporting All Learners: Enhancing Student Learning report and monitor progress</li> <li>Participate in Education Advisory Committee meetings</li> <li>Participate in meetings with Indigenous Education community members and Indigenous education events</li> <li>Monitor annually the outcomes of new initiatives and courses</li> <li>Monitor annually the performance of the Continuing Education program and Ridge Meadows College</li> <li>Ensure student engagement in the creation of new programs</li> <li>Monitor and support the provision of Substance Education curriculum</li> <li>Review, approve and monitor progress of school growth plans and the overall planning cycle</li> <li>Support the implementation and review of services, programs and spaces that ensure continued support for the success of diverse learners</li> </ul>	<ul> <li>Reviewed the annual Supporting All Learners: Enhancing Student Learning Report for 2022/23 and 2023/24</li> <li>Participated in Aboriginal Education Advisory Committee, Indigenous Education Community Gathering meetings and Indigenous Education Family Nights</li> <li>Monitored the performance of the International Education, Ridge Meadows College, Continuing Education and Online Learning programs</li> <li>Engaged students in the design of replacement schools for Eric Langton Elementary and Pitt Meadows Secondary</li> <li>Advocated to the provincial government, through the BC School Trustees' Association (BCSTA), to establish and fund the implementation of provincial guidance for substance education</li> <li>Reviewed, approved, and monitored progress of annual school growth plans</li> <li>Reviewed the district's Accessibility Plan and participated in Accessibility Advisory Committee meetings</li> <li>Supported recommendations of the District Working Group to improve programming supports for diverse learners including additional budget for staffing, training, and support spaces</li> <li>Approved additional budget for education assistant staffing to address emerging needs for diverse learners</li> <li>Advocated to the provincial government, through the BCSTA, to complete a review of the Area Standards for new school capital to ensure sufficient space is provided in schools to adequately address the diverse and changing needs of students</li> </ul>
2. Improve relationships and communication with partner groups, representatives of Indigenous peoples, all levels of government and the communities we serve  "Partner groups" include Maple Ridge Teachers' Association, Canadian Union of Public Employees Local 703, Maple Ridge Principals/Vice Principals Association, District Parent Advisory Council, and Student Voice.  "Representatives of Indigenous peoples" include the following communities and groups: Katzie First Nation, Kwantlen First Nation, Golden Ears Métis Society and Fraser River Indigenous Society.	<ul> <li>Establish opportunities for the board to share information and gather feedback on governance matters from representatives of Indigenous Peoples and partner groups</li> <li>Ensure the school district has a positive reputation in the community and continue to leverage trustee affiliation with various community partnerships, committees, and expanded relationships (as needed) to ensure the school district perspective is valued by the community</li> <li>Establish opportunities for the board to share information with government representatives and representatives of Indigenous peoples</li> <li>Review trustee representation on community committees to ensure appropriate and effective representation</li> <li>Support and monitor the implementation of the Declaration on the Rights of Indigenous Peoples Act ("DRIPA") and the recommendations for Deepening Indigenous Education and Equity</li> <li>Support the City of Maple Ridge with the organization and hosting of the 2024 BC Summer Games</li> </ul>	<ul> <li>Engaged with representatives of Indigenous peoples through participation in Aboriginal Education Advisory Committee meetings, Indigenous Education Community Gathering meetings, Elders Dinners, and Indigenous Education Family Nights</li> <li>Held consultation meetings with First Nations and engaged with partner groups and the public for the following matters:         <ul> <li>2023/24 and 2024/25 proposed preliminary budgets</li> <li>Eric Langton Elementary seismic replacement and expansion project design</li> <li>Pitt Meadows Secondary seismic replacement project design</li> <li>Involved First Nations and partner groups in the recruitment process for the new superintendent of schools</li> </ul> </li> <li>Held meetings with the Minister of Education and Child Care, Minister of State for Child Care, Minister of Post-Secondary Education and Future Skills, and local members of the legislative assembly (MLAs) to advocate on various topics, including child care on school grounds, school design guidelines, funding for school food program spaces, funding for evolving technology including cyber security, the funding formula for CommunityLINK, early intervention/programming, expedited assessments for students with special needs, and post-secondary assessment reporting</li> <li>Continued dialogue with local MLAs, local mayors and councils, and the Minister of Education and Child Care regarding school district highlights, priorities, and joint advocacy opportunities</li> </ul>



GOALS	ACTION PLAN	PROGRESS UP TO JANUARY 31, 2025
		<ul> <li>Attended the 2023 provincial BCSTA Advocacy Day with board chairs and members of the legislative assembly to discuss relevant issues in education</li> <li>Attended a Ridge Meadows Community Leadership meeting with board chairs and MLA Beare to discuss community priority updates</li> <li>Represented the board through trustee participation on the following committees and community liaison groups: <ul> <li>City of Maple Ridge committees:</li> <li>Parks, Recreation and Culture Advisory</li> <li>Social Policy Advisory</li> <li>Transportation Advisory Committee</li> <li>Municipal Advisory Committee</li> <li>City of Pitt Meadows committees:</li> <li>Community Support &amp; Accessibility Committee</li> <li>Community Suport &amp; Accessibility Committee</li> <li>Community Service Awards Task Force</li> </ul> </li> <li>Culture Collective Network</li> <li>District Parent Advisory Council</li> <li>English Language Learners Consortium</li> <li>Maple Ridge Pitt Meadows Arts Council</li> <li>Ridge Meadows Overdose Community Action Team</li> <li>Ridge Meadows Overdose Community Action Team</li> <li>Ridge Meadows Overdose Community Action Team</li> <li>Ridge Meadows Overdose Community events and meetings:</li> <li>ABC of Substance Use Table</li> <li>Building Safer Communities funding announcement</li> <li>GEMS Harvest Dinner</li> <li>Hometown Heroes Awards Banquet</li> <li>Maple Ridge Community Foundation Awards Night</li> <li>Maple Ridge Community Foundation Awards Night</li> <li>Maple Ridge Community Foundation Citizen of the Year</li> <li>National Truth and Reconciliation Day</li> <li>Overdose Awareness Day</li> <li>Pride in the Park - Pride Crosswalk Unveiling</li> <li>RMEF Annual Donor Recognition</li> <li>Salvation Army Dignity Breakfast</li> <li>uPlan Youth Tank</li> <li>Youth Emergency Shelter Opening</li> <li>YOLO event</li> <li>Red Dress Day</li> <li>Reviewed the annu</li></ul>



GOALS	ACTION PLAN	PROGRESS UP TO JANUARY 31, 2025
3. Advocate for the wellness, safety, and success of all learners	<ul> <li>Advocate for the update of legislation and provincial policies to incorporate the provincial level recommendations for Deepening Indigenous Education and Equity and DRIPA through motions to the BCSTA Annual General Meeting (AGM), meetings with MLAs and community agencies</li> <li>Advocate for enhanced support and funding for public education, including food security and poverty reduction initiatives through motions to the BCSTA AGM, meetings with member of Parliament (MP), MLAs and community agencies</li> <li>Advocate for the creation and implementation of a funding formula that reflects the needs of our school district through letters to government, meetings with MLAs, and full participation in consultation process</li> <li>Advocate for improved funding and supports for students with diverse needs through BCSTA motions, and meetings with MLAs and the Minister of Education and Child Care</li> <li>Advocate for improved education funding allocation in the provincial budget through annual submissions during the provincial budget process, letters and meetings with cabinet ministers, and meetings with local government</li> <li>Advocate for the development and implementation of a provincial Inclusive Education Framework that ensures the school district, Ministry of Health, Ministry of Education and Child Care provide integrated supports for children and Family Development, and the Ministry of Education and Child Care provide integrated supports for children and youth with diverse needs</li> <li>Advocate for the development and implementation of a provincial cyber security program</li> <li>Advocate for the development and implementation of a provincial risk management framework</li> </ul>	<ul> <li>Advocated for and received provincial funding for the seismic replacement and expansion of Eric Langton Elementary</li> <li>Issued advocacy letters for:         <ul> <li>Budget 2024 Consultations to the Select Standing Committee on Finance and Government Services emphasizing additional budget allocations for food program spaces, renovations to older school facilities, portable classrooms, specialized spaces in schools, early intervention/programming, expedited assessments for students with special needs, enhanced access to community-based programs for students with diverse needs, adequate technology infrastructure, enhanced cyber security and artificial intelligence guidance</li> <li>Post-Secondary Feasibility Study to the Ministry of Post-Secondary Education and Future Skills</li> <li>City of Pitt Meadows Harris Road Underpass to the Minister of Transport (Canada)</li> <li>Local Immigration Partnership to Immigration, Refugees and Citizenship Canada</li> <li>Support for Equity, Diversity, and Inclusion to the Minister of Education and Child Care</li> <li>Support for Maple Ridge Youth Safe House to local MLAs</li> <li>Funding a national food program to the local MP</li> <li>Inequitable CommunityLINK and Equity of Opportunity funding to local MLAs</li> <li>A review of the funding model for the BC Summer &amp; Winter Games, in collaboration with boards of SD67 and SD73, to the Minister of Tourism, Arts, Culture and Sport</li> </ul> </li> <li>Collaborated with the District Parent Advisory Committee on advocacy for CommunityLINK funding</li> <li>Collaborated with other boards through the BCSTA on advocacy matters as outlined in the next objective</li> <li>Approved a trustee motion in relation to opioid education for Grade 10 students and accessible naloxone training and access in all schools</li> </ul>



GOALS	ACTION PLAN	PROGRESS UP TO JANUARY 31, 2025
4. Collaborate with other boards through the BC School Trustees Association on advocacy matters of mutual interest and on strengthening a meaningful co-governance model with the provincial government	<ul> <li>Advocate through motions to the BCSTA for:</li> <li>Improved capital funding that supports the proactive creation of new spaces and adequate maintenance and upgrading of existing facilities</li> <li>Capital design standards that support the building of schools that meet the needs of all learners</li> <li>Funding to provide comprehensive early learning opportunities and assessments</li> <li>Equitable funding (Community LINK, Equity of Opportunity supplement)</li> <li>Memorandum of understanding between BCSTA and Métis Nation BC</li> <li>Adequate teacher training/degree opportunities</li> <li>Advocate through participation in BCSTA AGM, Provincial Council, committees, groups, and branch meetings on matters of mutual interest including student voice representation on governance matters</li> </ul>	<ul> <li>Submitted 11 motions to the BCSTA AGMs and branch meetings on the following topics:</li> <li>Substance education and opioid overdose response in school settings</li> <li>Ministry area standards for new school capital projects</li> <li>Streamlining ministry reporting requirements</li> <li>Equitable distribution of CommunityLINK and Equity of Opportunity funding</li> <li>Special funding for adult graduation programs at correctional centres</li> <li>Funding for StrongStart BC programs</li> <li>Non-voting student delegates at BCSTA AGMs</li> <li>Legislative framework for voting student trustees</li> <li>Supporting families with equal parenting custodial arrangements in the provincial MyEd BC student information system</li> <li>Establishing a student voice working group</li> <li>Revising post-secondary transition rate criteria to be inclusive of certain post-secondary education that is currently excluded</li> <li>Participated in BCSTA AGM and Provincial Council meetings and supported motions in alignment with this operational plan</li> <li>Participated in annual Board Chairperson and Partner Liaison Meetings with BCSTA and the Ministry of Education and Child Care</li> <li>Participated in BCSTA committees and groups:</li> <li>Capital Working Group (Trustee Murray, Chairperson)</li> <li>Comprehensive School Healthy Working Group (Trustee Dumore)</li> <li>Ad Hoc Bylaw Review Committee (Trustee Liosis)</li> <li>Fraser Valley Branch Association Executive (Trustee Liosis, Secretary 2022-24 and VP starting January 2024)</li> <li>2SLGBTQIA+ Affinity Group (Trustee Liosis, Lead Facilitator)</li> <li>Participated in BCSTA Fraser Valley branch meetings and professional development opportunities</li> <li>Hosted the BCSTA Fraser Valley 2024 AGM in the Maple Ridge-Pitt Meadows School District.</li> <li>Contributed to the following BCSTA advocacy reports as BCSTA working group members:</li> <li>Making Progress Toward Sustainabl</li></ul>



GOALS	ACTION PLAN	PROGRESS UP TO JANUARY 31, 2025
5. Assess board performance on an annual basis and support trustee professional development by providing ongoing educational opportunities for trustees and by encouraging trustees to take advantage of these learning opportunities	<ul> <li>Complete annual board self-evaluation using the most relevant evaluation tools with results used to guide the board growth plan and individual trustee learning plans for future years</li> <li>Trustees attend and participate in appropriate professional development (conferences, seminars, workshops) that contribute to school trustee professional growth</li> </ul>	<ul> <li>Carried out annual board self-evaluations to assess governance effectiveness and identify areas for improvement</li> <li>Participated in the following professional development hosted by BCSTA:</li> <li>Climate Action Working Group Research Project - UBC</li> <li>Delivering on BC Tripartite Education Agreement and Declaration Act Action Plan Commitments</li> <li>Fentanyl Crisis</li> <li>Financial and Resource Management</li> <li>Good Governance in Complex Times</li> <li>Improving Student Outcomes: Unpacking Evidence</li> <li>Indigenous Relations and Reconciliation</li> <li>Revisiting the learning from the Indigenous Day of Learning</li> <li>School Governance in an Al World</li> <li>Imagining the Next Generation of Education Model for Equity, Pedagogy, and School Transformation</li> <li>Street Data, Changing Culture with Student Voice</li> <li>Bargaining, Trustee Roles</li> <li>Indigenous Education</li> <li>Inclusion</li> <li>HELPx - The Human Early Learning Partnership</li> <li>Early Years Development Index</li> <li>Middle Years Development Index</li> <li>Youth Development Index</li> <li>Aboriginal View on Health</li> <li>Compassionate Leadership</li> <li>School District Voice</li> <li>Participated in the following professional development hosted within the district:</li> <li>School District Strategic Plan</li> <li>School District Strategic Plan</li> <li>School District Policies and Procedures</li> <li>Trustee Code of Conduct</li> <li>Deepening Indigenous Education and Equity</li> <li>Information Technology</li> <li>Human Resources</li> <li>Facilities Planning and Operations</li> <li>Business Operations and Protection of Privacy</li> <li>Introduction to Board Meetings and Agenda Prep</li> <li>Communications: Social Media Guide, Board Chair as Spokesperson, Media Relations</li> <li>Meetings, Rules and Effective Decision Making facili</li></ul>



GOALS	ACTION PLAN	PROGRESS UP TO JANUARY 31, 2025
		<ul> <li>Indigenous-Focused Communication</li> <li>That's Just Crazy Talk (mental health)</li> <li>Creativity as a Catalyst for Courage and Change</li> <li>Introduction to Katzie First Nation History, Culture, and People</li> </ul>
6. Review, create, and update board policies and ensure that board policies meet legislative requirements and reflect school district values	<ul> <li>Review and update board policies on a four-year cycle based on annual work plans developed by the Board Policy Development Committee and with consideration for emerging policy development needs that may arise</li> <li>Create new polices, as needed, at the recommendation of the Board Policy Development Committee and with input from subject matter experts</li> </ul>	<ul> <li>Created and implemented Board Policy Development Annual Work Plans for 2022/23, 2023/24, and 2024/25</li> <li>Developed and approved updates to one bylaw and 41 policies: <ul> <li>Board Procedural Bylaw - Trustee Access to Information</li> <li>2301 Role of the Board</li> <li>2302 Board Delegation of Authority</li> <li>2320 Board Committees and Trustee Representation</li> <li>2410 Board Correspondence</li> <li>2500 Board Policy Development</li> <li>2900 Trustee Pro-D and Attendance at Conferences</li> <li>2919 Trustee Code of Conduct</li> <li>2925 Trustees - Provision of Resources</li> <li>3201 Role of the Superintendent of Schools</li> <li>3202 Role of the Superintendent of Schools</li> <li>3202 Role of the Secretary Treasurer</li> <li>3901 Maintenance of Order in Schools</li> <li>4101 General Banking</li> <li>4110 Revenue Generation</li> <li>4203 Budget Planning and Reporting</li> <li>4410 Travel Expenses</li> <li>4435 Scholarships, Bursaries and Awards</li> <li>4910 Financial Reporting and Administration of School Generated Funds</li> <li>5310 Disposal of Surplus Assets</li> <li>5401 Use of Board-Owned Buses</li> <li>5700 Privacy Management Program</li> <li>5701 Records and Information Management – General</li> <li>5780 Appropriate Use of Information Technology and Communication Systems</li> <li>5905 Alcohol - Consumption, Possession and Storage</li> <li>6600 Naming of School District Facilities</li> <li>6801 School Closure</li> <li>6810 Sipposal of Land or Improvements</li> <li>7110 Whistleblower Protection</li> <li>7710 Professional Development</li> <li>8220 School Day</li> <li>8330 Board Authority Authorized Courses</li> <li>8801 Course Challenge</li> <li>8912 Independent Directed Studies</li> <li>9430 Physical Restraint and Seclusion in School Settings</li> <li>9500 Suspension and Exclusion of Students from School</li> <li>9510 Flags of Canada and British Columbia</li> <li>9601 Anaphylaxis</li> <li>9605 Provision of Menstrual Products to Students</li> <li>9601 Health Care Needs</li> <li>10200 Com</li></ul></li></ul>



GOALS	ACTION PLAN	PROGRESS UP TO JANUARY 31, 2025
7. Continue to improve the board's communication plan to ensure increased awareness of the role and work of the board	Increase public awareness of board issues, function and accomplishments through the publishing of Board Highlights after each board meeting, using social media to publicize board meeting agendas, events, and announcements	<ul> <li>Published public board meeting agendas at least 48 hours before meetings at <a href="https://www.sd42.ca/board-of-education/board-meeting-agendas/">https://www.sd42.ca/board-of-education/board-meeting-agendas/</a></li> <li>Published Board Meeting Highlights after each public meeting at <a href="https://www.sd42.ca/board-of-education/board-meeting-highlights/">https://www.sd42.ca/board-of-education/board-meeting-highlights/</a></li> <li>Published District Highlights annually, celebrating accomplishments of staff and students at <a href="https://www.sd42.ca/board-of-education/board-meeting-highlights/">https://www.sd42.ca/board-of-education/board-meeting-highlights/</a></li> <li>Published school district announcements and other news regularly at <a href="https://www.sd42.ca/news/">https://www.sd42.ca/board-of-education/board-meeting-highlights/</a></li> <li>Published trustee advocacy correspondence at <a href="https://www.sd42.ca/board-of-education/trustees-advocacy/">https://www.sd42.ca/board-of-education/trustees-advocacy/</a></li> <li>Promoted board activities via social media</li> <li>Invited public participation through meeting invitations and surveys for:         <ul> <li>Preliminary budget proposals</li> <li>New school designs for Eric Langton Elementary and Pitt Meadows Secondary capital projects</li> <li>Provided presentations and updates to the District Parent Advisory Council</li> <li>Responded to numerous information requests from local media</li> </ul> </li> </ul>
8. Support public engagement in school district governance	<ul> <li>Ensure increased meaningful engagement with students through district-wide student forum (2023 and 2025), Indigenous student forum, trustee meetings with secondary school students, trustee meetings with Indigenous students, and further engagement on governance matters as needed</li> <li>Review the student governance model and ensure that the model implemented meets student needs and enables student voice engagement on governance matters</li> <li>Ensure increased, open communication with parents and caregivers through regular trustee representation at District Parent Advisory Council (DPAC) meetings, trustee presentations of board work at Parent Advisory Council (PAC) and DPAC meetings</li> <li>Ensure public engagement plans support increased public participation in governance matters</li> <li>Ensure enhanced engagement with First Nations and Indigenous partners through the Aboriginal Education Advisory Committee, Indigenous Education Community Gathering, meetings with representatives of Indigenous peoples, and attendance at Indigenous events</li> </ul>	<ul> <li>Participated in district-wide student forum and Indigenous student forum with a focus on creating healthy school communities that foster a sense of wellbeing and belonging</li> <li>Engaged Student Voice in budget discussions and the superintendent of schools recruitment process</li> <li>Met with students at Thomas Haney Secondary, Westview Secondary, Garibaldi Secondary and Connex schools to understand their current level of engagement, school experience and student voice</li> <li>Approved trustee motion for staff to review the current district student governance model and explore the feasibility of implementing a student trustee in time for the 2026/27 school year</li> <li>Participated in DPAC meetings and provided periodic presentations and updates</li> <li>Engaged with Indigenous peoples as outlined in objectives listed above</li> <li>Attended the Aboriginal Education Learning Series Deepening Indigenous Ways of Knowing</li> </ul>



GOALS	ACTION PLAN	PROGRESS UP TO JANUARY 31, 2025
9. Continue to celebrate success and recognize accomplishments and service of students, staff, and volunteers	<ul> <li>Schedule school visits to ensure that trustees have the opportunity to visit each school from 2022 to 2026</li> <li>Include presentations from students and/or staff at each public board meeting</li> <li>Ensure that at least one trustee is present at every staff recognition event</li> <li>Ensure that the board acknowledges the contribution and accomplishments of students, staff, and volunteers</li> <li>Recognize staff, students, and volunteers for their contribution to the school district and education in general</li> </ul>	<ul> <li>Participated in numerous elementary and secondary school visits</li> <li>Received presentations from staff at public board meetings on the following topics:         <ul> <li>After School Programming</li> <li>Student and Family Affordability Fund</li> <li>Integrated Child and Youth Teams Services Model</li> <li>Alternate Education Programs</li> <li>French Immersion Program</li> <li>Early Learning Programs</li> <li>Child Care</li> <li>Feeding Futures School Food Programs</li> <li>International Education</li> <li>Ridge Meadows College</li> <li>Building Safer Communities Program</li> <li>Inquiry Program</li> <li>Dual Credit Programs</li> <li>Trades Programs</li> <li>BIPOC Student Forum</li> <li>Certificate of Recognition for Occupational Health and Safety</li> </ul> </li> <li>Ensured one or more trustees attended staffing recognition events including the annual 25-year and 20-year employee recognition events, district retirement tea, and DPAC recognition dinner</li> <li>Celebrated students at school district events including concerts, theatre productions, sporting activities, Youth Philanthropy Initiative presentations, Capstone Portfolio presentations, graduation ceremonies and Indigenous graduation awards events</li> </ul>
10. Support the superintendent by monitoring and providing feedback on their performance and growth planning	Complete annual superintendent evaluation and growth plan	Completed annual superintendent evaluation and growth plan with ongoing feedback on performance
11. Ensure continuity of leadership through robust succession planning for the superintendent and key leadership positions	<ul> <li>Maintain a current superintendent role description</li> <li>Create and implement a comprehensive succession plan for the superintendent</li> <li>Review succession plans for other key leadership positions</li> </ul>	<ul> <li>Engaged a professional search firm to support the superintendent of schools position profile updates, recruitment plan development and execution in 2023/24</li> <li>Supported the superintendent of schools transition plan for 2024</li> <li>Received staff updates of succession plans for other key leadership positions including the secretary treasurer, deputy superintendent, assistant secretary treasurer, and principal and vice principal cohorts</li> </ul>



GOALS	ACTION PLAN	PROGRESS UP TO JANUARY 31, 2025
12. Monitor performance against the strategic plan, facilitate annual review of operational plans, and ensure that budget decisions reflect school district strategic priorities	<ul> <li>Complete annual review and update of board and department operational plans</li> <li>Ensure that the Human Resources Operational Plan includes strategies for improved recruitment, retention, capacity building, succession planning and occupational health and safety</li> <li>Review and approve the annual Five-Year Capital Plan for submission to the Ministry of Education and Child Care (MECC) and ensure alignment with the Strategic Facilities Plan</li> <li>Review and approve the annual budget for submission to the MECC</li> <li>Ensure that the annual budget reflects priorities set in the Strategic Plan follows MECC guidelines and is developed through meaningful engagement with representatives of Indigenous peoples, partner groups and the public</li> <li>Review the Enterprise Risk Management program and ensure that management has identified and is managing school district's principal risks</li> <li>Review and approve quarterly and annual financial statements</li> <li>Review and approve the Supporting All Learners: Enhancing Student Learning report prepared by the superintendent</li> <li>Review and approve or receive for information reports regarding specific educational initiatives</li> <li>Monitor the implementation of new financial management directives from the MECC</li> </ul>	<ul> <li>Reviewed and approved board and department operational plans for 2022-2026</li> <li>Reviewed the progress on board and department operational plans</li> <li>Reviewed and approved the annual five-year capital plan for 2024/25 and 2025/26 ensuring alignment with the <i>Strategic Facilities Plan</i></li> <li>Approved the annual budget process and consultation timelines for 2023/24, 2024/25 and 2025/26</li> <li>Reviewed and approved the preliminary budgets for 2023/24 and 2024/25, ensuring alignment with the <i>Strategic Plan</i> and its development through meaningful engagement</li> <li>Participated in a risk identification workshop and reviewed management's enterprise risk management framework and 2024 risk assessment results</li> <li>Reviewed quarterly financial statements</li> <li>Reviewed and approved the audited financial statements for 2022/23 and 2023/24</li> <li>Reviewed the annual <i>Supporting All Learners: Enhancing Student Learning Report</i> for 2022/23 and 2023/24</li> <li>Reviewed the annual <i>Environmental Sustainability</i> progress report and <i>Climate Change Accountability Report</i> for 2022 and 2023</li> </ul>



Student Learning is Our Central Purpose

### **Background**

The district's Education Leadership Team is committed to effectively and strategically supporting success for all learners by providing strong instructional leadership that aligns district vision, mission and values, and Ministry of Education and Child Care policies and procedures.

As a team, our purpose is to improve learning by engaging in staff development that helps foster student achievement, embraces diversity, facilitates innovative practices, and supports required changes within the system.



#### Vision

Our vision is to collaborate, strategically plan and continue to create safe, caring, engaging, inclusive, and responsive learning environments to enable all learners to reach their potential and celebrate their identity.

#### **Key Strategies**

- Inclusive culture of care and belonging where the well-being, diversity, identity and success of all learners is supported and celebrated
- Intentional support for a growth mindset, collaboration, interdependence, and staff development
- Forward-thinking, research-informed, effective, efficient, sustainable, value-based and connected school district

#### **Operational Goals**

- Promote and enhance learning by aligning research informed practices, initiatives, resources, staffing, and supports
- Continue to adopt meaningful and effective district-wide assessment and reporting practices
- Identify and increase opportunities for student engagement with inclusive, innovative, purposeful, and personalized educational experiences aligned with the curriculum
- Enhance literacy and numeracy outcomes for all learners
- Support the success and sense of belonging of every Indigenous learner as guided by the Declaration on the Rights of Indigenous Peoples Act (DRIPA) and informed by the Deepening Indigenous Education and Equity report
- Ensure that all learners, regardless of ethnicity, sexual orientation, gender identity, ability, culture, religion, and family status have a voice and see themselves in our schools and learning activities
- Promote cultures of caring and belonging through our district-wide approach to Social Emotional Learning (SEL)
- Nurture a culture of inclusion and engagement that empowers staff and enables them to grow and succeed
- Support inclusive and effective engagement to enhance relationships and collaboration that informs sound decision making
- Ensure that school district facilities best meet the educational needs of all learners







#### **Education Leadership Contacts**

#### **Teresa Downs**

Superintendent of Schools

#### **Cheryl Schwarz**

Deputy Superintendent

#### **Jovo Bikic**

Assistant Superintendent

#### **Kenneth Cober**

**Assistant Superintendent** 

#### **David Vandergugten**

Assistant Superintendent

#### Michael Scarcella

Director, Learning Services

#### Irena Pochop

Senior Manager, Communications

#### Lena Frend

Office Manager, Office of the Superintendent



GOALS	ACTION PLAN	PROGRESS UP TO JANUARY 31, 2025
1. Promote and enhance learning by aligning research informed practices, initiatives, resources, staffing, and supports	Collaborate with partner groups, leadership groups, and educators to align research-informed and effective practices that support all learners  Consult with educational researchers to guide dialogue and planning  Provide professional development opportunities aligned with strategic plan priority areas as informed by school growth plans (SGP), operational plans and the district's mission, vision, and values  Facilitate a collaborative and cohesive approach between school-based staff and district helping teachers	<ul> <li>Collaborated with partner groups, leadership groups, and educators to align research-informed and effective practices that support all learners in literacy, numeracy, trauma informed practice and Universal Design for Learning</li> <li>Used the research-based literacy framework to support effective instructional, assessment and intervention practices across the district.</li> <li>Provided numeracy professional development across schools</li> <li>Engaged with researchers on best practices to impact numeracy instruction and assessment</li> <li>Created a numeracy network among several elementary schools to develop and trial research-based numeracy practices</li> <li>Provided professional development and in class professional learning opportunities with Micro:Bit Coding, digital creative tools, and Minecraft for Education</li> <li>Provided staff with training on how to effectively use artificial intelligence (Al) tools in the classroom</li> <li>Supported alignment and collaboration opportunities through district systems and structures (e.g. superintendent, principal, vice principal, learning services, and helping teacher meetings)</li> <li>Reviewed annual school growth plans (SGPs) to identify themes that informed operational planning in support of teaching and student learning</li> </ul>
2. Continue to adopt meaningful and effective district-wide assessment and reporting practices	Collaborate and co-plan with district helping teachers and reporting committees to create learning opportunities for teachers  Explore further integration of online platforms that are available to teachers and ensure that they meet current and future needs for sharing and saving of student work samples and illustrations of learning  Support ongoing professional development in the area of formative and summative assessment practices in alignment with Provincial Performance Standards  Facilitate and support active engagement with PowerBi data analytics at the school level to further enhance meaningful use of district elementary and secondary performance standards data  Monitor and report on the outcomes and measures outlined in the Framework for Enhancing Student Learning Reporting Order	<ul> <li>Collaborated with district helping teachers and reporting committees to create learning opportunities for teachers</li> <li>The Secondary Assessment Committee championed school-based leadership in core competencies, proficiency scale, formative assessment and descriptive feedback</li> <li>Provided ongoing professional development in the area of formative and summative assessment practices in alignment with the Provincial Performance Standards</li> <li>Hosted the original BC Performance Standards in SPARK to ensure that all SD42 educators can continue to use this resource</li> <li>Facilitated and supported engagement with PowerBi data analytics at the school level to further enhance meaningful use of school, district, and provincial data</li> <li>Worked closely with the Ministry of Education and Child Care (MECC) to replicate these PowerBi tools for all 60 school districts in BC</li> <li>Monitored and reported on the outcomes and measures outlined in the Framework for Enhancing Student Learning Reporting Order</li> </ul>



GOALS	ACTION PLAN	PROGRESS UP TO JANUARY 31, 2025
3. Identify and increase opportunities for student engagement with inclusive, innovative, purposeful, and personalized educational experiences aligned with the curriculum	<ul> <li>Facilitate ongoing opportunities for student voice by creating structures for staff and the Board of Education to meaningfully engage with students</li> <li>Support the development of cross curricular opportunities K - 12</li> <li>Expand play-based learning opportunities in alignment with the curriculum</li> <li>Further support Universal Design for Learning and differentiated instruction in classrooms</li> <li>Explore models of classroom-based English Language Learners (ELL) instruction and support</li> <li>Provide after-school learning opportunities for teachers on ways to facilitate student engagement with coding activities</li> <li>Provide diverse summer learning opportunities to support continuity of student engagement and learning</li> <li>Support the growth and evolution of educational programs offered at Ridge Meadows College (RMC) and Continuing Education</li> <li>Expand our work with educational leaders to support their professional growth in exploring and leading effective practices as they relate to curriculum and assessment</li> <li>Implement the inclusive Competency-Based Individual Education Plan (CBIEP) with a focus on student strengths and aligning individual education plans (IEPs) with assessment, curriculum and reporting</li> </ul>	<ul> <li>Facilitated opportunities for engagement with students:</li> <li>Board of Education met with students at Westview Secondary (WSS), Thomas Haney Secondary (THSS), Garibaldi Secondary School, and Connex Alternate School</li> <li>Board of Education met with Student Voice through the budget development and consultation process</li> <li>District Student Forum February 2023</li> <li>BIPOC Student forum October 2024</li> <li>Expanded the Cross Curricular Resource Sets in our online resource library (https://sd42.libguides.com/c.php?g=733260)</li> <li>Expanded play-based learning opportunities in alignment with the B.C. curriculum</li> <li>Created District Inquiry learning opportunities for Grade 6/7 teachers on:</li> <li>Digital Story Telling</li> <li>Creative Learning Series</li> <li>Community of Future Ready Citizens</li> <li>SEY2KT Community of Practice with 2 StrongStart Centres</li> <li>Offered weekly professional learning opportunities on Universal Design for Learning. Each session was presented in a learning series format at all levels for educators. Shared widely with educators through monthly calendar and uploaded online resources on SPARK</li> <li>Offered teacher professional development on brain-based research related to teaching and learning</li> <li>Developed resources and provided professional learning in inclusive literacy practices</li> <li>Developed and offered kindergarten/Grade 1 Learning Opportunities:</li> <li>Navigating Numeracy in a KT Combined Class</li> <li>K/T Oral Language Explorations</li> <li>Pedagogical Partnerships</li> <li>Ready Set Play</li> <li>Explored models of classroom-based ELL instruction and support</li> <li>Offered training sessions focused on the implementation of competency-based IEPs for support teachers throughout the 2024-25 school year.</li> <li>Provided a wide array of learning opportunities, supports and learning resources for French Immersion educators and leaders in the area of effective inclusive and differentiated French instruction and assessment practice</li></ul>



GOALS	ACTION PLAN	PROGRESS UP TO JANUARY 31, 2025
4. Enhance literacy and numeracy outcomes for all learners	<ul> <li>Continue to collect and analyze literacy data to support ongoing review and development of the literacy framework based on the BC Performance Standards</li> <li>Deepen and expand the district literacy framework practices</li> <li>Work with literacy helping teachers to support the development of literacy interventions foundations and planning tools</li> <li>Continue to incorporate literacy-focused instruction in the elementary summer learning program</li> <li>Enhance literacy supports provided through school libraries with the support of district helping teachers</li> <li>Focus on effective instruction for writing practices through literacy helping teachers, professional learning opportunities and working with researchers</li> <li>Further analyze both district and provincial numeracy assessment data to guide planning and supports</li> <li>Support professional development at the school level with numeracy-related growth plan goals and more broadly at the district-level for all educators</li> </ul>	<ul> <li>Administration of the Early Primary and Intermediate Reading Assessments to support effective instruction and assessment</li> <li>Expanded the district literacy framework practices in alignment with current research and in consultation with literacy leaders across the district</li> <li>Incorporated literacy-focused instruction in the elementary summer learning program and explored ways to expand this opportunity</li> <li>Created and administered a survey to assess current literacy instruction and assessment practices to inform a literacy strategy</li> <li>Worked with the Provincial Outreach Program for the Early Years (POPEY) to provide a multi-part literacy series on professional development days for teachers</li> <li>Provided professional development and collaboration opportunities for secondary teachers in literacy intervention</li> <li>Created structures to align the work of literacy helping teachers and school librarians through the literacy framework</li> <li>Provided workshops and offered resources in support of instruction for writing practices in collaboration with literacy helping teachers</li> <li>Consulted with provincial experts and researchers to support numeracy learning and assessment in the district</li> <li>Joined the Metro Vancouver district leaders and helping teacher groups to share effective practices and resources, and explore initiatives in literacy and numeracy</li> <li>Offered classroom teachers and support teachers opportunities for professional development and collaboration through the numeracy helping teacher and numeracy experts/researchers</li> <li>Created a numeracy network among several elementary schools to develop and trial research-based numeracy practices</li> <li>Uploaded new research-supported numeracy and literacy resources to SPARK and Helix for educators to access</li> <li>Explored and developed French literacy resources, practices, and assessments to improve french literacy outcomes for French Immersion s</li></ul>
5. Support the success and sense of belonging of every Indigenous learner as guided by the Declaration on the Rights of Indigenous Peoples Act (DRIPA) and informed by the Deepening Indigenous Education and Equity report	Continue to build a sense of shared responsibility through creating awareness and providing opportunities for learning, dialogue, and action planning in relation to the DRIPA and the Deepening Indigenous Education and Equity report  Produce an annual progress report in alignment with the ministry's Equity in Action reporting guidelines  Support incorporation of First Peoples Principles of Learning and Indigenous Ways of Knowing into classroom practice and provide learning opportunities through collaboration between the Indigenous education department and educational researchers  Align targeted support for Indigenous learners in the areas of early intervention, early literacy, and social emotional learning (SEL) within the broader context of district initiatives.	<ul> <li>Responded to student input by shifting the leadership program into schools. Large gatherings have shifted to a 'kick off' and a year-end 'wind up' with the opportunity to have Elders be part of the planning with students at the school level</li> <li>Expanded the circle with the addition of an Elder coordinator and cultural coordinator</li> <li>Supported the incorporation of First Peoples Principles of Learning and Indigenous Ways of Knowing into classroom practice and provided learning opportunities through collaboration between the Indigenous education department and educational researchers</li> <li>Created professional development opportunities for English First Peoples teachers to connect and collaborate</li> <li>Provided professional learning for all helping teachers on the selection of authentic Indigenous resources</li> <li>Provided an Indigenous book as part of the Welcome to Kindergarten bag</li> <li>Indigenous Education staff attended the Welcome to Kindergarten school session with display, flyers, and program description</li> <li>Consulted with local First Nations, and engaged with the Métis community and urban Indigenous organizations regarding ways to support student learning</li> </ul>



GOALS	ACTION PLAN	PROGRESS UP TO JANUARY 31, 2025
	<ul> <li>Continue meeting with Knowledge Carriers and Elders and endeavor to establish a regular schedule of meetings with Katzie First Nation Chief and Council, Kwantlen First Nation Chief and Council, Golden Ears Métis Society leaders, and the Fraser River Indigenous Society leaders</li> <li>Consult with local First Nations, the Métis community, and urban Indigenous organizations regarding ways to support student learning</li> <li>Indigenous education team support for staff professional development in the area of Indigenous Ways of Knowing. This support is to be achieved through collaborative work with helping teachers and subject matter experts</li> <li>District professional development days to continue to include learning about and incorporating Indigenous perspectives, First Peoples Principles of Learning, and themes relating to reconciliation</li> </ul>	<ul> <li>Established a monthly Indigenous Curriculum newsletter</li> <li>Collaborated with Indigenous educational researchers such as Carolyn Roberts on ways to provide Indigenous Ways of Knowing learning to educators</li> <li>Offered a summer learning program at the health centre on the Katzie Reserve</li> <li>Expanded the secondary summer learning courses offered to include Indigenous-focused courses recognized by the provincial graduation program</li> <li>District professional development days included learning about and incorporating Indigenous perspectives, First Peoples Principles of Learning, and themes relating to reconciliation</li> </ul>
6. Ensure that all learners, regardless of ethnicity, sexual orientation, gender identity, ability, culture, religion, and family status have a voice and see themselves in our schools and learning activities	<ul> <li>Collaborate with Anti-Racism Committee, including partner groups, to create awareness and plan next steps in the district's commitment to racial inclusivity</li> <li>Use information gathered at student forums and through student voice to set direction around learning and sense of belonging</li> <li>Create learning environments that reflect the diversity and identity of students, staff and community.</li> <li>Provide professional development opportunities on racial inclusivity and equity for all staff</li> <li>Continue to support positive behaviour plans that are supportive of proactive strategies, focus on students' unique strengths, and build skills with added attention and resources supporting early learning and intervention</li> <li>Support the review and updating of the Safe and Caring Schools Policy</li> </ul>	<ul> <li>Provided schools with learning opportunities facilitated by the district helping teacher for racial inclusivity</li> <li>Created kits, as requested by students through the 2023 District Student Forum, focused on creating learning environments that reflect the diversity and identity of students, staff, and community</li> <li>Engaged with librarians to ensure that library services at the district level and school level reflect current social and district values</li> <li>Provided professional development opportunities on racial inclusivity and equity for all staff</li> <li>Supported the development of positive behaviour plans that are supportive of proactive strategies, focus on students' unique strengths, and build skills with added attention and resources supporting early learning and intervention</li> <li>Dedicated time at monthly superintendent meetings with principals, vice principals and managers to further build a sense of shared responsibility by creating awareness and providing opportunities for learning, dialogue, and action planning in relation to racial inclusivity and sexual orientation and gender identity (SOGI) in 2023/24</li> <li>Supported the purchase of authentic and diverse resources</li> </ul>



GOALS	ACTION PLAN	PROGRESS UP TO JANUARY 31, 2025
7. Promote cultures of caring and belonging through our district-wide approach to Social Emotional Learning (SEL)	<ul> <li>Create an integrated approach to embedding SEL and compassionate systems thinking across district initiatives and roles</li> <li>Continue to provide opportunities for staff to learn about compassionate systems</li> <li>Support a focus on the mental health and substance use components of the Physical and Health Education curriculum</li> <li>Collaboratively work with community agencies to support our vulnerable students</li> <li>Review counselling and child care worker (CCW)/ youth care worker (YCW) needs in our schools and provide training to build capacity</li> <li>Actively engage staff to use the Guide for Emergency Procedures (Suicide Risk Training, Threat Assessments, Critical Incidence Response, Employee Safety Plans) and provide related training</li> <li>Monitor attendance and progress of secondary school students who may be at-risk by using the PowerBi dashboard</li> <li>Creating awareness across the system and maximizing the services available through the Integrated Child and Youth (ICY) Teams</li> <li>Reviewing and implementing an updated district-wide mental health strategy</li> </ul>	<ul> <li>Created an integrated approach to embedding SEL and compassionate systems thinking across district initiatives and roles</li> <li>Provided opportunities for staff to learn about compassionate systems (July 2024)</li> <li>Integrated compassionate systems check-ins and systems learning in principal, vice principal, and helping teacher meetings</li> <li>Supported a focus on the mental health and substance use components of the Physical and Health Education curriculum</li> <li>Provided Compassionate Systems learning for district leaders and district education office staff</li> <li>Monitored the attendance and progress of secondary school students who may be at-risk of not graduating by using the PowerBi dashboard</li> <li>Implemented the Integrated Child and Youth (ICY) team as part of the Pathway to Hope</li> </ul>
8. Nurture a culture of inclusion and engagement that empowers staff and enables them to grow and succeed	<ul> <li>Provide and enhance mentoring opportunities for teachers, principals, vice-principals, clerical staff, and instructional support staff</li> <li>Grow the peer-to-peer clerical initiative through consultation with clerical staff</li> <li>Offer the Foundations of Inclusive Education workshop series to support training for prospective support teachers</li> <li>Continue to expand our partnerships with post-secondary institutions to provide formal learning opportunities to build skills and capacity and assist in recruitment and retention</li> <li>Support human resources with strategic succession planning for both school-based and district leadership positions</li> <li>Support and co-lead work to achieve WorkSafe BC's Certificate of Recognition (COR)</li> </ul>	<ul> <li>Provided mentoring opportunities for teachers, principals, vice-principals, clerical staff, and instructional support staff</li> <li>Offered the Foundations of Inclusive Education workshop series to support training for prospective support teachers in the fall/winter of 2024</li> <li>Supported human resources with strategic succession planning for both school-based and district leadership positions</li> <li>Expanded our partnership with post-secondary institutions to increase the number of practicum students in our district</li> <li>Attended collaborative meetings with University of Fraser Valley (UVF)</li> <li>Established Simon Fraser University (SFU) pre-service teacher cohort at Westview Secondary</li> <li>Reviewed data regarding ELL and immigrant population growth and developed plans to respond to the growth and needs</li> <li>Joined the Metro Vancouver district leadership network and helping teacher network to learn about and share more inclusive practices and resources</li> <li>Maximized additional funds allocated by the Board of Education, going beyond the staffing required by the collective agreement and what is generated through supplemental funding from the ministry. This supports the growth in percentage of students with diverse abilities</li> <li>Trained staff in research-based and current approaches to work with diverse and complex learners</li> <li>Engaged with provincial and international behaviour consultants to provide highly specialized training to staff working with complex learners</li> </ul>



GOALS	ACTION PLAN	PROGRESS UP TO JANUARY 31, 2025
9. Support inclusive and effective engagement to enhance relationships and collaboration that informs sound decision making	Meet regularly with partner groups     Explore ways to enhance communication and collaboration with community partners, particularly in the area of mental health supports for students     Continue to participate in multidisciplinary working group with partner groups to review current processes that support staff and student safety and support the implementation of improved processes     Strengthen our relationship with the RCMP     Continue to explore ways to enhance our relationship with Ridge Meadows Child Development Center in support of transition to kindergarten	<ul> <li>Regularly met with partner groups (Canadian Union of Public Employees, Maple Ridge Teachers' Association, Maple Ridge Principals' and Vice Principals' Association, District Parent Advisory Council)</li> <li>Explored ways to enhance communication and collaboration with community partners in consultation with ICY Teams, particularly the area of mental health supports for students</li> <li>Participated in multidisciplinary working group sessions with partners to review current processes that support staff and student safety and support the implementation of improved processes</li> <li>Strengthened relationships with the RCMP during a period of staffing changes</li> <li>Engaged with Ridge Meadows Child Development Center in support of positive transitions to kindergarten</li> <li>Engaged with District Accessibility Committee</li> </ul>
10. Ensure that school district facilities best meet the educational needs of all learners	<ul> <li>Implement new programs of choice that meet the needs of our learners in alignment with the Strategic Facilities Plan</li> <li>Support the design of new educational facilities that best meet the needs of all learners</li> <li>Work with the facilities department to conduct annual school space utilization reviews and make recommendations for the addition of classroom space and space to meet the programming needs of students</li> <li>Continue to strategically manage student enrolment to maximize the use of existing facilities while accommodating enrolment growth</li> <li>Work with community partners to coordinate and provide after school programming for students in SD42</li> </ul>	<ul> <li>Collaborated on the design of the new Eric Langton Elementary to meet the needs of all learners and incorporate Indigenous and community input</li> <li>Worked with the facilities department to conduct annual school space utilization reviews, which have resulted in the retention and development of new spaces to meet the needs of diverse learners</li> <li>Enhanced the student enrolment projections process by comparing Baragar data, roll forward projections, month by month growth, historical growth, and local knowledge, through a collaborative process across education, finance and facilities department</li> <li>Engaged with the cities of Maple Ridge and Pitt Meadows regarding enrolment growth projections</li> <li>Strategically managed student enrolment to maximize the use of existing facilities while accommodating enrolment growth</li> <li>Worked with community partners to coordinate and provide expanded after school programming for students</li> <li>Engaged in planning for the addition of prefabricated classrooms at Golden Ears Elementary and Blue Mountain Elementary</li> </ul>



Student Learning is Our Central Purpose

#### **Background**

The Business Division of the Maple Ridge - Pitt Meadows School District is focused on providing effective support services related to facilities management, financial management, risk management, payroll and benefits administration, procurement, and policy development and implementation.



Our vision is to effectively support all learners by providing safe, inclusive, welcoming, and sustainable learning environments.

#### **Key Strategies**

- Community engagement that is inclusive, generates sustainable outcomes, supports equitable decision making and deepens relationships and trust with the communities that we serve
- Effective risk management and optimization of processes, resource utilization, and service levels
- Culture of inclusion and engagement created through empowering staff, building capacity, fostering collaboration, and supporting continuous learning and growth for all staff

#### **Operational Goals**

- Ensure that annual Capital Plan submissions to the province and facilities spending plans reflect the priorities identified in the Strategic Facilities Plan and that facilities are strategically managed
- Continue to lower climate-changing emissions, build cleaner buildings and prepare for our future climate
- Support the achievement of the board's strategic objectives and the sustainable allocation and use of resources through budget reviews and comprehensive annual budget processes
- Design, review and implement adequate internal controls and processes that support continuous improvement and ensure school district assets are safeguarded and that its financial position is stable
- Ensure that our departments have the organizational capacity (people and expertise) to manage all current and planned initiatives and projects, while maintaining effective regular operations
- Ensure business continuity through succession planning, strategic recruitment, retention, professional development and effective risk management
- Nurture a culture of inclusion and engagement that empowers employees and enables them to grow and succeed
- 8. Support our community of learners through inclusive and effective engagement that enables sound decision making, fosters collaboration, continuous improvement and learning
- Effectively support the governance function of the Board of Education
- Continue to effectively represent the district perspective to provincial government on business related initiatives









### **Business Leadership Team**

#### **Richard Rennie**

Secretary Treasurer and CFO

#### Iris Mo

Assistant Secretary Treasurer

#### **Tara Wilson**

Senior Manager, Finance

#### JT Mann

Manager, Budgets

#### **Madison MacAulay**

Manager, Accounting

#### **Anna John**

Manager, Payroll and Benefits

#### **Nathan Hearts**

Manager, Procurement Services

#### **Louie Girotto**

Director of Facilities

#### Sam Elliott

Manager, Facilities Planning and Project Management

#### Ashish Dev

Manager, Energy & Environmental Sustainability

#### Randy Clark

Manager, Maintenance

#### John Hayer

Manager, Operations & Transportation

#### **David Levington**

Custodial Supervisor

#### Rebecca Lyle

Executive Coordinator



GOALS	ACTION PLAN	PROGRESS UP TO JANUARY 31, 2025
Ensure that annual Capital Plan submissions to the province and facilities spending plans reflect the priorities identified in the Strategic Facilities Plan and that facilities are strategically managed	<ul> <li>Prepare capital plans that align with the Strategic Facilities Plan</li> <li>Develop building standards and specifications for school district facilities and manage the design and construction of new schools and additions to existing schools</li> <li>Conduct annual space utilization reviews and create the required new classroom spaces and spaces to meet the programming needs of diverse learners</li> <li>Design and implement facilities-related engagement plans that are reflective of school district values, including the design and construction of school replacements and additions</li> <li>Establish and implement a process for annual building inspections and assessments</li> <li>Annually update the province's Capital Asset database with completed maintenance projects</li> </ul>	<ul> <li>Prepared and submitted capital plans for 2023/24 and 2024/25</li> <li>Updated enrolment projections and school capacity information</li> <li>Developed a three-year Annual Facility Grant (AFG) plan for all facilities for implementing in 2025</li> <li>Completed over 40 AFG projects totaling \$2.6M for 2022/23 and another 40 projects in 2023/24 totalling \$3.3M</li> <li>Strengthened the internal processes for inclusion of <i>Standard Documents and Guidelines for a Stipulated Price Bid for On-line Bidding for use on Publicly Funded Building Projects in the Province of British Columbia</i> within SD42 procurement documents and specifications</li> <li>Conducted annual space reviews in all elementary and secondary schools and created new educational space where required</li> <li>Installed portables at Golden Ears Elementary (1) and Harry Hooge Elementary (1) in 2022</li> <li>Installed portables at Yennadon Elementary (2) in 2023</li> <li>Installed portables at Yennadon Elementary (1), Golden Ears Elementary (1) and Alexander Robinson Elementary (1) in 2024</li> <li>Created eight new flexible learning spaces that support educational programming for diverse learners in 2023</li> <li>Started construction of the seismic replacement and expansion of Eric Langton Elementary replacement school</li> <li>Continued design work for the seismic replacement of Pitt Meadows Secondary school through collaboration and consultation with architects, students, staff, partner groups, representatives of Indigenous peoples, local municipalities, and the community to gather valuable input and insights that informed the design</li> <li>Developed a business case for the seismic upgrade and addition to Harry Hooge Elementary</li> <li>Initiated design for prefabricated additions to Golden Ears and Blue Mountain Elementary</li> <li>Provided annual facility maintenance data updates to the province, outlining completed projects (scope and value)</li> </ul>



GOALS	ACTION PLAN	PROGRESS UP TO JANUARY 31, 2025
2. Continue to lower climate-changing emissions, build cleaner buildings and prepare for our future climate	<ul> <li>Continue to support the enhancement of the waste collection program with the goal of achieving an 84% clean diversion</li> <li>Continue to maintain carbon neutrality and annually report on progress made and future plans</li> <li>Explore and analyze any new technologies that would help result in carbon reductions through a robust, research-based and analytical fiscal and strategic lens</li> <li>Continue to maximize provincial incentives and grants that will fund investments that support our carbon reduction goals</li> </ul>	<ul> <li>Completed annual waste audits (by GFL Environmental) at four schools to assess the rate of clean diversion, with follow-up presentations to school staff to identify waste stream contamination and opportunities to improve diversion rates</li> <li>Implemented centralized recycling bins in hallways at eleven elementary schools (reducing the use of waste bags and increasing classroom space)</li> <li>Completed and submitted the annual Carbon Neutral Action Report for 2023 to BC Climate Action Secretariat that summarizes the school district's emissions profile, the total offsets to reach net-zero emissions, actions taken to reduce greenhouse gas emissions, and plans to continue reducing emissions in the future</li> <li>Coordinated a joint tree plantation drive with the City of Maple Ridge at Alexander Robinson Elementary, educating students on the importance of trees</li> <li>Trained the maintenance team on HVAC control optimization</li> <li>Piloted the use of low carbon alternate paper (Sugar Sheets) at the maintenance office</li> <li>Completed a province-approved energy retrofit at Whonnock Elementary to switch carbon intensive natural gas to renewable electricity as a significant source of heat for the building</li> <li>Upgraded three rooftop units at Garibaldi Secondary with new heat pump technology, switching from carbon intensive natural gas to electricity as the main energy source</li> <li>Completed the first fleet decarbonization study and implementation plan for the SD42 fleet in 2023</li> <li>Replaced a gasoline powered van with a battery powered (EV) van in 2023</li> <li>Installed 4 electronic vehicle (EV) chargers for fleet charging at the maintenance office</li> <li>Signed contract with an aggregator to sell Carbon Credits (earned from EV chargers)</li> <li>Completed lighting study at six schools</li> <li>Completed Continuous Optimization studies and implemented recommendations for Albion Elementary and Garibaldi Secondary resulting in elec</li></ul>
3. Support the achievement of the board's strategic objectives and the sustainable allocation and use of resources through budget reviews and comprehensive annual budget processes	Support a budget process that aligns with Ministry of Education and Child Care (MECC) guidelines and meaningfully engages students, partner groups, representatives of Indigenous peoples and the public in the budget development  Indigenous peoples and the public in the budget development with school district strategic directions, Strategic Facilities Plan priorities, school growth plans and divisional operational plans  Prepare budget documents that communicate the school district's goals and objectives clearly, are easy to understand, and reflect sound financial management and budget policies  Ensure through monitoring of financial performance that budget sponsors administer the budget as approved by the board and that no deficits are incurred	<ul> <li>Completed consultations regarding proposals for 2023/24 and 2024/25 preliminary budget with Student Voice, partner groups, First Nations, Indigenous partners and the public</li> <li>Prepared the Budget Development Process and Timelines for 2025/26 and prior years, providing for continuation of meaningful public consultation</li> <li>Aligned the 2024/25 proposed budget changes with strategic directions, plans, and priorities</li> <li>Received the Meritorious Budget Award from the International Association of School Business Officials for excellence in the preparation and issuance of preliminary budget reports for 2022/23, 2023/24 and 2024/25, confirming the high standards achieved</li> <li>Completed quarterly financial reports with projections to year-end informed by detailed review of spending with budget sponsors</li> <li>Completed detailed mid-year departmental reviews to monitor budget performance and achieve balanced budgets</li> </ul>



GOALS	ACTION PLAN	PROGRESS UP TO JANUARY 31, 2025
4. Design, review and implement internal controls and processes that support continuous improvement and ensure school district assets are safeguarded and that the school district's financial position is stable	<ul> <li>Continue to review business processes and internal controls to ensure efficient operations and adequate safeguarding of school district assets, and to implement improvements where necessary</li> <li>Continue to audit school finances to ensure compliance with established internal controls</li> <li>Continue to provide financial and facilities training to school staff and departmental staff</li> <li>Review guidelines for management and use of purchasing cards</li> <li>Review, update, and implement records management systems that ensure regulatory compliance and business continuity</li> <li>Implement new and upgrade existing business systems</li> <li>Procure and implement new facilities maintenance software</li> <li>Procure and implement software for streamlining the competitive procurement process</li> <li>Implement contract management process and systems</li> <li>Continue to implement new business intelligence software that improves access to relevant data for all decision makers</li> <li>Work with the information technology department (IT) to develop and implement a process for effective and secure data sharing and an electronic records management system for business operations</li> <li>Work with IT to develop and implement an effective, compliant, and collaborative process for the completion of privacy impact assessments (PIAs) and supplemental assessments</li> </ul>	<ul> <li>Continued ongoing review, creation, and updating of various business processes and internal controls to ensure efficient operations and adequate safeguarding of school district assets</li> <li>Created new processes and procedures for school food programs</li> <li>Created an escalation matrix for after-hour callouts for urgent facility security and maintenance needs</li> <li>Improved accounting processes related to assets capitalization thresholds and donations</li> <li>Expanded debit/credit card payment system across secondary schools while enforcing Payment Card Industry Data Security Standard (PCI DSS) requirements</li> <li>Updated the district water testing program in 2024 and streamlined the testing schedule</li> <li>Completed nine school audits for 2022/23 and 12 schools audit for 2023/24 and provided feedback for improvement of financial processes where required</li> <li>Continued cross training and procedure updates to strengthen capacity and resilience through staffing changes</li> <li>Provided finance orientation and training sections to 26 new managers/principals and 12 school/department support staff</li> <li>Provided dedicated financial training to all school accounting staff during professional development day</li> <li>Strengthened the snow and ice control plan and delivered training to school administrators</li> <li>Streamlined the Purchasing Card Manual to improve user experience</li> <li>Launched new facilities maintenance management system (Asset Planner) in 2024, streamlining and optimizing maintenance operations including work orders and asset management</li> <li>Launched new procurement system (Bonfire) in 2023, streamlining the competitive bid posting and evaluation process for procurement solicitations</li> <li>Utilized the Bonfire contract module for sharing and monitoring contracts across departments (336 contracts loaded to Bonfire)</li> <li>Reviewed digital record scanning process</li> <li>Created a Use of Dig</li></ul>
5. Ensure that our departments have the organizational capacity (people and expertise) to manage all current and planned initiatives and projects, while maintaining effective regular operations	<ul> <li>Review, create and update process documentation and administrative guidelines including procurement, budget preparation, and facilities management</li> <li>Provide business perspective in bargaining</li> <li>Review the organizational capacity (people and expertise) to manage all current and planned initiatives and projects</li> </ul>	Reviewed, created, and updated various process and procedure documents with a focus on budgeting and facilities Provided financial impact estimates on proposed collective agreement changes to the bargaining team that led to a successfully negotiated agreement with unions Arranged an independent facilities department organization review conducted in 2024 and begin implementing recommendations including staffing and system changes Reorganized roles within the facilities and finance departments to strengthen expertise and opportunity for staff progression, and increased staffing capacity with 3 additional ongoing positions (senior accountant, maintenance coordinator, senior manager of facilities maintenance and technical services) Continued active recruitment and onboarding of new team members including 19 hired into leadership positions within the division



GOALS	ACTION PLAN	PROGRESS UP TO JANUARY 31, 2025
6. Ensure business continuity through succession planning, strategic recruitment, retention, professional development and effective risk management	<ul> <li>Build capacity through targeted professional development and cross-training</li> <li>Clearly identify risks to plans and operations and develop contingency plans</li> <li>Complete an annual review and update of the Enterprise Risk Registry</li> <li>Develop departmental succession plans for all critical positions, that include:         <ul> <li>Identification of existing qualified/interested staff members</li> <li>Training and mentoring plan for existing staff</li> <li>Recruitment plan if no internal candidates are identified</li> </ul> </li> <li>Work with the human resources department (HR) on improving the marketability of business division positions</li> <li>Review department organizational structure and staffing levels (work load) to ensure staff have sufficient training, time, and supports to effectively perform regular tasks, suggest and implement process improvements, and take on new initiatives</li> </ul>	<ul> <li>Supported staff participation in job and sector-specific conferences and other professional development and crosstraining opportunities</li> <li>Engaged in quarterly business division leadership team meetings to review operational plan progress, identify risks to achieving plans, and develop contingency plans</li> <li>Identified risks to capital projects, including the Eric Langton Elementary seismic replacement and expansion and Pitt Meadows Secondary seismic replacement capital projects, implemented mitigation measures, and continued monitored progress, and adjusting plans where necessary</li> <li>Developed policy and procedure for enterprise risk management and completed an assessment of enterprise risks in 2024 with risk identification input from management, employee partner groups and the board</li> <li>Planned succession for critical positions</li> <li>Hired a new secretary treasurer, assistant secretary treasurer, director of facilities, procurement manager, budget manager, executive coordinator, energy and environmental sustainability manager, maintenance manager, accounting manager, facilities planning and project management manager, senior finance manager, and implemented transition plans for these critical leadership positions, as well as many support staff positions, to ensure business continuity and knowledge transfer</li> <li>Worked with HR on updating job posting profiles and advertising plans for all business division positions requiring recruitment to strengthen marketability</li> <li>Standardized the job profile template for all exempt positions across the organization to improve marketability</li> <li>Reviewed organizational structure and staffing levels, requested and received board approval for the addition of a senior accountant and an assistant procurement manager (to replace the senior contracts administrator) and maintenance coordinator and senior manager of facilities maintenance and technical services to improve capacity</li> </ul>
7. Nurture a culture of inclusion and engagement that empowers employees and enables them to grow and succeed	Support staff professional growth planning and performance management, including annual performance reviews for all non-unionized staff that are aimed at identifying professional growth goals and ways to achieve them  Create cross-departmental mentorship networks and opportunities  Continue to support departmental staff participation in on-going learning and dialogue on matters relating to racial inclusivity and equity  Support and co-lead work to achieve WorkSafe BC's Certificate of Recognition (COR)	Completed annual performance reviews for all management staff including identification of professional growth goals and strategies to achieve them Provided mentorship and support for new hires and continued cross-departmental mentorship networks for all staff Participated in racial inclusivity and equity learning Engaged employees to be involved in planning projects, identifying new Annual Facilities Grant (AFG) projects, and soliciting feedback on potential improvements to department, thus providing a culture of inclusion and engagement that empowers employees Supported the WorkSafe BC's Certificate of Recognition initiative by updating documentation on safety board and in custodial closets; ensured that all chemical items are labelled and all safety binders up to date, and completed a tour of the maintenance facility with the auditor



GOALS	ACTION PLAN	PROGRESS UP TO JANUARY 31, 2025
8. Support our community of learners through inclusive and effective engagement that enables good decision making, fosters collaboration, continuous improvement and learning	<ul> <li>Continue to improve communication with all internal and external stakeholders</li> <li>Create opportunities for positive interactions with other groups and within our division</li> <li>Communicate key messages to stakeholders in a timely and effective manner</li> <li>Enhance protocols for communicating staffing changes, budget changes, and budget approvals</li> <li>Develop and provide facilities management training for new school administrators</li> <li>Develop specific forms and procedures related to district contracts that require a formal competitive process</li> </ul>	<ul> <li>Maintained and nurtured a robust professional network to address emerging issues promptly and efficiently</li> <li>Fostered a close relationship with provincial government staff to stay current on provincial requirements and adjust our planning to respond to provincial priorities</li> <li>Maintained positive relationships with stakeholders to maximize incentive programs (BC Hydro, FortisBC)</li> <li>Created opportunities for collaboration/knowledge sharing:         <ul> <li>Department staff meetings</li> <li>Leadership team meetings</li> <li>Intranet (SharePoint)</li> <li>Videoconferencing (MS Teams)</li> <li>School start-up communication with school administrators and staff</li> <li>Leading enrolment projections committee (cross-divisional)</li> <li>Leading budget working group (cross-divisional)</li> </ul> </li> <li>Participated in professional development both as attendees, and as presenters (BC Hydro, BC Association of School Business Officials - BCASBO)</li> <li>Participated at provincial professional development conferences on use of systems, governance, budget planning, and financial reporting and facilitated four BCASBO Finance Roundtable Discussion sessions on hot topics</li> </ul>
9. Effectively support the governance function of the Board of Education	<ul> <li>Support trustee elections and organize the new trustee orientation</li> <li>Prepare comprehensive board agendas that support effective decision making</li> <li>Review, create, and update board policies and procedures on a four-year cycle based on the work plan developed by the Board Policy Development Committee</li> <li>Support the development and implementation of new and updated board policy procedures with input from subject matter experts</li> <li>Ensure that all staff have a strong understanding of the Freedom of Information and Protection of Privacy Act (FIPPA) through training, district form reviews, and process evaluations, and that the school district's data collection and management practices are fully compliant</li> </ul>	<ul> <li>Supported the 2022 trustee election by coordinating the creation of candidate orientation materials, election information page on the district website, and offering candidate orientation sessions prior to the election</li> <li>Organized the 2022/23 trustee orientation program and presented sessions on strategic planning, governance, financial management, and facilities management</li> <li>Prepared "200 agenda packages for board meetings, board committee meetings and board workshops</li> <li>Assisted the board in the review and update and approval of one bylaw and 41 policies</li> <li>Reviewed and updated 20 board policy procedures with input from subject matter experts: <ul> <li>4600.1 Procurement – Methods to Acquire Goods, Services and Construction</li> <li>4600.2 Procurement – Product Standards</li> <li>4600.3 Procurement – Competitive Bidding and Evaluation</li> <li>5400.1 Contracted School Bus Transportation Services</li> <li>5400.2 Transportation Services, Registration and Fees Administration</li> <li>5700.1 Management of Information and Access Requests</li> <li>5700.2 Personal Information Protection</li> <li>5700.3 Privacy Breach Reporting</li> <li>5780.1 Social Media Guidelines</li> <li>5780.2 Protection of School District Records When Working Away from the Workplace</li> <li>7110.1 Whistleblower Protection</li> <li>8330.1 Board Authority Authorized Courses</li> <li>8801.1 Course Challenge</li> <li>8912.1 Independent Directed Studies</li> <li>9601.1 Anaphylaxis</li> <li>9610.1 Medical Intervention</li> <li>9610.2 Seizures</li> <li>9610.1 Tourse Challenge</li> <li>9910.1 Tourse Challenge</li> <li>9910.1 Seizures</li> <li>9610.2 Seizures</li> <li>9610.3 Type 1 Diabetes</li> <li>10400.2 Use of School Facilities and Grounds for Licensed Child Care</li> </ul> </li> </ul>



GOALS	ACTION PLAN	PROGRESS UP TO JANUARY 31, 2025
		<ul> <li>Provided new Public Interest Disclosure Act training with administrators and district managers to support the implementation of Whistleblower Protection policy and procedure, and to use as a training tool for their staff and for the onboarding of new staff</li> <li>Provided FIPPA Amendment and Overview training with administrators and district managers to use as a training tool and refresher for their staff</li> <li>Launched new FIPPA/Privacy online training videos to district leadership staff in Fall/Winter 2024 and prepared 2025 roll out plan for all staff to refresh their understanding of privacy regulations and reinforce their role in ensuring compliance within the organization</li> <li>Developed a new Privacy Breach Reporting procedure to meet the legislative requirements of FIPPA to ensure that incidents are identified, documented, and addressed promptly and effectively</li> <li>Reviewed and updated the remaining privacy procedures with input from subject matter experts to align with the legislative requirements of FIPPA</li> </ul>
10. Continue to effectively represent the district perspective to the provincial government on business-related initiatives	Continue to support provincial representative organizations, like the BC Association of School Business Officials (BCASBO), the Education Facilities Managers Association (EFMA), FocusEd, Education Council (EDCO) and BC Public School Employers' Association (BCPSEA) through participation on the board of directors, committees, zone meetings, conferences, and annual general meetings (AGMs)	Supported provincial representative organizations (BCASBO, EFMA, EDCO, FocusEd, BCPSEA) through participation on committees, zone meetings, conferences, AGMs, and the following board of directors appointments:  Assistant secretary treasurer: BCASBO director at large 2023-2025  Director of facilities: EFMA director and chair of the EFMA Education Committee 2022-2024  Participated on a variety of provincial and local committees, including Capital Planning Software Orientation, Framework for Enhancing Student Learning Steering Committee and pilot project, BC Hydro Energy Managers roundtable, Climate Change Adaptation Community of Practice, the Maple Ridge Climate Action Task Force, MECC's Strategic Capital Working Sessions, MECC's Partner Liaison meeting, 2024 BC Summer Games Committee  Delivered professional development to BCASBO members on a variety of finance and other business services topics



Student Learning is Our Central Purpose

### **Background**

The human resources (HR) department of the Maple Ridge - Pitt Meadows School District is focused on attracting, retaining, and supporting outstanding employees through the implementation of leading HR practices. We believe that these practices will promote engaging and rewarding working relationships and work environments. This is our contribution to overall student success.



Our vision is to support all employees dedicated to enriching the lives of our students and to nurture employee growth and success. Engaged employees are the foundation of our system.

#### **Key Strategies**

- Implement human resource strategies, programs, and practices aimed at promoting a spirit of continuous improvement
- Provide quality and innovative human resource services to attract, develop, engage, and retain diverse employees
- Facilitate workplace relations that promote a culture of collaboration and leadership
- Promote a positive, inclusive, respectful, safe, and healthy work environment

#### **Operational Plan Goals**

- Develop and implement best practices in recruitment and engagement strategies
- Continuously review and improve succession planning models to support continuity of key leadership positions within the organization
- Promote joint initiatives, agreements, and collaborative problemsolving with local and provincial partner groups
- Continue to promote the health, safety, and well-being of our employees and ensure continued compliance with the Workers' Compensation Act and Occupational Health and Safety regulations
- Continue to celebrate success through recognition of employee accomplishments and service
- Support and facilitate leadership development, training, and mentorship throughout the school district
- Support the review and development of human resource related board policy and procedures that meet legislative requirements and reflect school district values and expectations and standards for employees
- Apply a continuous improvement culture within the HR department and maximize the utilization of technology to deliver human resource services
- Utilize human resource metrics to measure operational efficiency and effectiveness in order to plan for and support our school district's operational needs
- Continue to grow our human resource expertise within our HR department and with key leadership positions within the school district











#### **Dana Sirsiris**

Director, Human Resources

#### **Gwyneth Dixon-Warren**

District Principal, Human Resources

#### **Angela Chung**

Senior Manager, Human Resources

#### Amanda Reber

Manager, Occupational Health and Safety

#### Jessica Dolkhanian

Manager, Employment Services

#### **Tess Rebbitt**

Manager, Labour Relations

#### Dionne MacDonald

Human Resources Administrator



GOALS	ACTION PLAN	PROGRESS UP TO JANUARY 31, 2025
1. Develop and implement best practices in recruitment and engagement strategies	<ul> <li>Anticipate peak staffing needs and proactively recruit teaching and instructional support staff throughout the year to meet operational and educational needs</li> <li>Develop and implement recruitment strategies to support attracting qualified candidates to the school district and continue to develop new and creative methods of reaching out to candidates</li> <li>Develop specific recruitment strategies, including community outreach, to recruit and retain Indigenous employees</li> <li>Apply for a Human Rights Special Program in 2023 in support of a district-wide exemption for providing hiring preference to candidates of Indigenous ancestry</li> <li>Research and evaluate various recruitment assessment tools to help inform hiring decisions for key positions</li> <li>Continue to participate in the provincial recruitment initiatives to enhance teacher recruitment and difficult-to-fill support staff positions within the province</li> <li>Continue to enhance the post-secondary student experience for those participating in practicums within the school district to increase their interest in working in the school district</li> <li>Continue to conduct onboarding and new employee orientation sessions to welcome new staff into the school district</li> <li>Conduct an annual review of the Teachers Teaching On Call Handbook in collaboration with the Maple Ridge Teachers' Association (MRTA) to ensure that it is current and relevant</li> <li>Review the Education Assistant Handbook in collaboration with learning services and Canadian Union of Public Employees (CUPE) to ensure it is current and relevant</li> <li>Survey recently hired staff for feedback on their employment experience over the past year for retention and engagement purposes</li> <li>Conduct exit interviews with staff who have resigned to seek feedback for continuous improvement and increased engagement of current employees</li> <li>Seek to enhance/expand partnerships with the teacher training universities</li> </ul>	<ul> <li>Anticipated staffing needs and recruited to address operational and educational needs by:         <ul> <li>attending career fairs at universities and within communities across Canada</li> <li>promoting professional development opportunities for new teachers</li> <li>engaging in strategies to support teacher migration from within B.C. and across Canada to the district, including opportunities of full-time employment</li> <li>developing and implementing a hiring strategy for relief teachers</li> <li>seeking feedback from principals and vice principals to enhance education assistant hiring</li> </ul> </li> <li>Developed and implemented recruitment strategies by:         <ul> <li>Offering permanent (perm) teachers teaching on call (TTOC) positions to teachers, including student teachers, looking to secure a position in our district</li> <li>Continuing the "Refer a Friend" initiative for hiring new teachers</li> <li>Hosting TTOC "Paid Day of Learning," and connecting with new hires</li> <li>Engaging in established recruitment strategies and developed new methods of reaching out to potential candidates</li> <li>Leveraging social media (including Facebook, X, LinkedIn, Google Ads) to advertise opportunities</li> <li>Collaborating with Make A Future and Apply to Education with their recruitment support services to develop targeted advertising campaigns for key vacancies within the school district</li> <li>Supporting initiatives to recruit qualified French Immersion teachers</li> <li>Collaborating with Ridge Meadows College to establish a staggered graduation class for the Education Assistant and Building Service Worker programs</li> </ul> </li> <li>Posted teaching and support positions on job sites that have an Indigenous targeted audience including Indigenous Works, Indigenous Canada, Aboriginal Job Board and Indigenous</li></ul>



GOALS	ACTION PLAN	PROGRESS UP TO JANUARY 31, 2025
		<ul> <li>Conducted new employee onboarding meetings throughout the year to provide new staff with essential information on school district policies and procedures</li> <li>Hosted new employee orientation events throughout the year for new staff to share district mission, vision, values, and culture. Presenters included superintendent, human resources, elementary and secondary principals, district vice-principal of learning services, and partner groups</li> <li>Promoted the "New to Your School" orientation toolkit to apply a consistent site-based orientation program for staff new to a location</li> <li>Supported learning services with the revision of the Education Assistant Handbook</li> <li>Surveyed new staff for feedback on their employment experience</li> <li>Conducted exit interviews and collated feedback to support continuous improvements in the employee experience and celebrate the positive feedback received</li> <li>Established Simon Fraser University (SFU) professional development program module at Westview Secondary</li> <li>Continued to participate with the University of Fraser Valley (UFV) Teacher Education Advisory Committee to leverage practicum placements for the school district</li> <li>Established connections with UFV's dean to increase practicum placement opportunities</li> <li>Continued to present to education assistant (EA) students at Ridge Meadows College and facilitated practicum placements</li> </ul>
2. Continuously review and improve succession planning models to support continuity of key leadership positions within the organization	<ul> <li>Review and improve succession planning models on an ongoing basis by:</li> <li>Conducting a capacity and needs assessment for critical and difficult to fill leadership positions</li> <li>Identifying staff and any skill gaps; developing and implementing job-specific training, development, and mentoring plans to ensure staff have the skills, knowledge, and ability to step into key roles when vacancies arise</li> </ul>	<ul> <li>Coordinated quarterly special topics sessions for principals, vice principals, and district managers</li> <li>Developed a principal and vice principal folder on sharepoint to act as a resource for administrators and support new administrators for success in their role</li> </ul>



GOALS	ACTION PLAN	PROGRESS UP TO JANUARY 31, 2025
3. Promote joint initiatives, agreements, and collaborative problem-solving with local and provincial partner groups	<ul> <li>Continue to collaboratively problem solve workplace issues with partner groups, ensuring issues are addressed first at the department/school level, where appropriate</li> <li>Continue to collaborate with the MRTA to problem-solve unique issues arising out of remedy interpretation, calculation, or utilization</li> <li>Continue to work with the MRTA in demonstrating best efforts have been achieved with teacher staffing</li> <li>Continue to collaborate creatively with the MRTA on attraction, recruitment, and retention strategies</li> <li>Continue to partner with CUPE to address job classification and/or evaluation issues. Implement the provincial joint job evaluation project in accordance with the provincial plan</li> <li>Continue to work with CUPE to finalize the custodian job description as it applies to custodial responsibilities when disposing of various waste streams</li> <li>Continue the consultation process with CUPE in allocating LiftUp funding to EA staffing and implement local agreements reached for Service Improvement Allocations (SIA) and Local Table Money Allocations (LMA) initiatives</li> <li>Finalize the new draft collective agreements and implement new language and related notice changes</li> <li>Prepare for and facilitate 2025 round of contract negotiations with CUPE and MRTA</li> </ul>	<ul> <li>Concluded local bargaining with the MRTA for the 2025 round of collective agreement negotiations.</li> <li>Collaborated with MRTA to develop letters of understanding (e.g. Remedy Other, Owed Prep Time, Committees Outside the School Day, Perm TTOC Prep Time, Self-Funded Leave, Tracking of Non-Enrolling Failures to Fill)</li> <li>Reached Settlement Agreements on a variety of matters with MRTA</li> <li>Engaged in weekly meetings with MRTA to discuss and problem-solve HR related matters</li> <li>Reviewed Best Efforts process at schools (elementary and secondary)</li> <li>Collaborated with MRTA to ensure specialty positions filled (English language learner, support, Montessori. counsellors) and to maximize staffing and assignments</li> <li>Met with partner groups regarding the hiring of relief teachers</li> <li>Updated CUPE job descriptions to ensure reflective of up-to-date work requirements.</li> <li>Conducted six-month review of all new CUPE positions and considered requests for reconsideration/reclassification</li> <li>Continued to work with CUPE to finalize the custodian job description by providing advice to operations on reconfiguring custodial workloads to addressing the various waste streams</li> <li>Fully met the 2024/25 staffing allocations for the school year.</li> <li>Conducted quarterly reconciliations to October 2024 to ensure budgets are fully expended</li> <li>Finalized melding of the 2022-2025 MRTA collective agreement</li> </ul>



GOALS	ACTION PLAN	PROGRESS UP TO JANUARY 31, 2025
4. Continue to promote the health, safety, and wellbeing of our employees and ensure continued compliance with the Workers' Compensation Act and Occupational Health and Safety regulations	<ul> <li>Review and revise school district health and safety program. Ensure staff training and communication about the program is regular and the manual is kept current. Include safe work procedures in the safety program</li> <li>Ensure the written health and safety program is signed or otherwise endorsed by the current superintendent to renew commitment for health and safety each year</li> <li>Provide health and safety "train-the-trainer" workshops</li> <li>to managers and principals to implement at their worksites (e.g. safe work procedures, discrimination, bullying and harassment policy)</li> <li>Provide support to managers/supervisors to ensure that they know what leading by example (Health and Safety) looks like within the context of their department</li> <li>Continue to deploy the school district's stay at work program and gradual return to work plans as part of the district's disability management and support program</li> <li>Develop standardized signage for all shops throughout the district to ensure that staff and students are aware of safety requirements</li> <li>Create Preventative Maintenance Programs in collaboration with facilities for the maintenance fleet and for district shop equipment; assign work to employees in district to ensure that the maintenance takes place</li> <li>Create a training matrix that specifies which employee groups are to be trained in which high hazard safety topics and at what frequency. Ensure that the training occurs at the specified frequency</li> <li>Update the safety program to include the requirement to provide visitors with safety orientation</li> <li>Ensure that Health and Safety metrics are communicated broadly across the departments and schools so that staff are aware of current trends and hazard reduction strategies</li> <li>Revise the Joint Health and Safety Committee (JOHSC) template forms to reflect formal recommendations, with an expectation of the recommendations being tracked and acted upon.</li> <li>Prevent and/or reduce staff injuries through education</li></ul>	Prepared for first Certificate of Recognition (COR) certification process. Worked with district managers, principals, vice principals, school/site staff and district health and safety committee to ensure readiness and demonstrate the school district's proactive role in the occupational health and safety of employees COR Audit conducted by external auditor and received COR certification Implemented recommendations from COR auditor as part of the continuous improvement process Reviewed and revised the district health and safety program Developed safety talks and procedures for supervisors to use at staff meetings Developed and implemented maintenance safe work procedures and safety talks to prevent or reduce injuries Continued to work with the maintenance site-based Health and Safety Committee to make improvements Supported employees when they were absent due to illness or injury by facilitating modified duties, hours and accommodations for their return to work Engaged in Request for Proposals (RFP) process and launched new service provider of the employee and family assistance program Engaged in various working groups to support the overall well-being of staff including BC Teachers' Federation (BCTF) Wellness Program, Joint Early Intervention Services Program, BC School District Disability/ Health Wellness group, BCPSEA Wellness Committee, and Fraser Health Healthy Schools Partnership Held immunization clinics for Hepatitis B, hearing protection, and fit testing Conducted lockdown drills in collaboration with the RCMP



GOALS	ACTION PLAN	PROGRESS UP TO JANUARY 31, 2025
	support staff Communicate with employees and provide supports for them when they are absent due to illness or injury. Engage in accommodation and return to work processes upon medical clearance to return to work Launch new employee and family assistance online platform Engage in programs that support the overall wellbeing of staff (Social Emotional Learning Committee, employee assistance specific programs, BC Teachers' Federation Health and Wellness Program, Joint Early Intervention Services Program, trained mental health supports at all sites) Develop or revise district-wide emergency preparedness and response plans Apply for and achieve WorkSafeBC's Certificate of Recognition (COR) program to demonstrate the school district's proactive role in the occupational health and safety of employees Coordinate preventative health support programs including immunization clinics for staff, testing for hearing protection, and respirator fit testing Conduct school lockdown and fire drills throughout the year	
5. Continue to celebrate success through recognition of employee accomplishments and service to the school district	Engage in established employee service recognition programs	Engaged in employee recognition programs throughout the year to congratulate staff on their length of service milestones with the district
6. Support and facilitate leadership development, training, and mentorship throughout the school district	<ul> <li>Continue to work with principals, managers and CUPE employee development committee to develop jobspecific training for upcoming non-instructional days</li> <li>Apply for and implement training through the Support Staff Education Committee (SSEC) framework for CUPE staff</li> <li>Provide special topics or specialized training for principals, vice principals, and managers</li> <li>Develop a district leadership program focusing on the critical non-educational aspects of leading and managing a school or department, including training specific to human resources, fiscal management, procurement, communications, et cetera.</li> </ul>	<ul> <li>Coordinated work-related training for CUPE staff for non-instructional days (NIDs)</li> <li>Worked with the CUPE Employee Development Committee to develop CUPE training plans</li> <li>Provided special topics workshops for principals, vice principals and managers throughout the year</li> <li>Facilitated leadership and management training at district leadership team meetings to support principal, vice principal and district manager development</li> </ul>
7. Support the review and development of human resource related board policy and procedures that meet legislative requirements and reflect school district values and expectations/standards for employees	Support the Board Policy Development Committee in the development or revision of existing HR related policies     Annual report to the Board of Education under:     Whistleblower Policy     Exempt Performance Management Policy     Workplace Discrimination or Bullying and Harassment Reporting and Investigation Procedures     Exempt Compensation Reporting for the Public Sector Empoyers' Council (PSEC) secretariat	Conducted annual review of: Whistleblower Policy Exempt Performance Management Policy Workplace Discrimination or Bullying and Harassment Reporting and Investigation Procedures Exempt Compensation Reporting for the PSEC secretariat



GOALS	ACTION PLAN	PROGRESS UP TO JANUARY 31, 2025
8. Continue to apply a continuous improvement culture within the HR department and maximize the utilization of technology to deliver human resource services	<ul> <li>Train staff and implement effective reporting for strategic data analysis</li> <li>Continue to archive HR records electronically for efficient and effective access to historical information</li> <li>Continue to provide HR staff with training on technology including PowerSchool, PowerBl and Excel to enhance technical capabilities</li> <li>Work with a variety of HR information dependent departments (IT, maintenance, purchasing, finance) to utilize the Employee Information Extract module from PowerSchool to support the information sharing of new/terminated employees or employee movement</li> <li>Annually review and communicate the new school year start-up checklist and discussion points for managers and principals on specific HR related matters to be addressed and/or discussed with all staff at the commencement of the new school year. For example:         <ul> <li>HR policy review with staff</li> <li>Health and safety procedures/protocols</li> <li>New to Your School new employee orientation</li> <li>Staffing processes</li> <li>Remedy processes</li> </ul> </li> <li>Review HR related items on the internet and intranet to ensure relevant and current</li> </ul>	<ul> <li>Implemented a universal TTOC tracking sheet (document non-enrolling failure to fill and lost prep time) and collated data through to October 2024; conducted reconciliations using data extracts and internal system functionality (function line comparison) to ensure allocations are fully staffed and accounted to the correct funding resource</li> <li>Enhanced the Automated Dispatch System (ADS) to support the daily callout of relief teachers</li> <li>Updated the online component of the onboarding process</li> <li>Improved notification process with clear guidelines and implications for principals, vice principals, managers, and applicable staff in relation to CUPE probationary reviews</li> <li>Reviewed and communicated the new school year start-up checklist and discussion points for managers and principals on specific HR-related matters to be addressed and/or discussed with all staff at the commencement of the new school year</li> <li>Reviewed HR-related items on the internet and intranet to ensure relevant and current</li> </ul>
9. Utilize human resource metrics to measure operational efficiency and effectiveness in order to plan for and support our school district's operational needs	<ul> <li>Review the current performance review tool and implement any changes to the models</li> <li>Support the assistant superintendents and managers with conducting annual performance reviews for all excluded staff to comply with PSEC compensation requirements</li> <li>Analyze HR metrics including workforce age demographics to plan for staffing associated with significant anticipated retirement levels, WorkSafeBC injury claims patterns to target measures to reduce injuries and improve workplace safety, and absenteeism data to improve employee attendance and support replacement staffing efforts to meet coverage needs</li> </ul>	<ul> <li>Supported managers with conducting annual performance reviews for all excluded staff to comply with PSEC compensation requirements</li> <li>Collected, collated and analyzed HR metrics, health and safety statistics and quarterly HR activity reports</li> </ul>



GOALS	ACTION PLAN	PROGRESS UP TO JANUARY 31, 2025
10. Continue to grow our human resource expertise within our HR department and with key leadership positions within the school district	<ul> <li>Review and implement consultant's recommendations from HR Review</li> <li>Provide professional development to HR staff on Indigenous Ways of Knowing, Being and Doing to support knowledge and understanding of Indigenous Ways of Knowing as they relate to HR practices</li> <li>Provide new managers and administrators with HR 101 education sessions</li> <li>Create opportunities both within HR and across the organization for skills development in mental health awareness and support for employees</li> <li>Continue to meet with HR staff to plan for professional growth opportunities as a team or individually to increase capacity and competency</li> <li>Support the assistant superintendents, principals and managers with performance management strategies including:         <ul> <li>Conducting probationary reviews for support staff</li> <li>Conducting annual reviews for support staff</li> <li>Conducting annual performance reviews for all excluded staff to comply with Public Sector Employers' Council (PSEC) compensation requirements</li> <li>Supervision of teaching and student learning</li> <li>Implementing and monitoring employee performance improvement plans</li> <li>Conducting teacher evaluations to provide performance feedback to teaching staff</li> </ul> </li> </ul>	<ul> <li>Reviewed, developed, and implemented plans resulting from the HR Review consultant's recommendations, including:</li> <li>Secure funding to establish the continuing manager, labour relations position</li> <li>Secure funding to establish converting the temporary disability management administrator and dispatch coordinator to continuing positions</li> <li>Secure funding for temporary staffing to extend the HR assistant position supporting Health and Safety to June 30, 2025</li> <li>Utilize existing funding from HR vacancies to support temporary funding of the recruitment specialist position to June 30, 2025</li> <li>Develop career pathways within the HR department for existing staff to promote career progression within the department</li> <li>Shift reconciliation work HR has been performing in the past to finance in October 2024</li> <li>Remove HR presence from candidate interviews and assessments including referencing processes for exempt positions</li> <li>Provided new managers and administrators with HR 101 and Investigation Skills education sessions</li> <li>Continued with standing item for "Team Learning Series" at HR team meetings</li> <li>Developed guidelines for principals and district managers to use as a reference for leave requests</li> <li>Supported principals and managers with performance management initiatives</li> </ul>



### MAPLE RIDGE - PITT MEADOWS SCHOOL DISTRICT

INFORMATION TECHNOLOGY DEPARTMENT OPERATIONAL PLAN (2022-2026)

Student Learning is Our Central Purpose

### **Background**

The Information Technology (IT) department of the Maple Ridge - Pitt Meadows School District is focused on providing students, teachers, and staff with technology resources that support the district's vision, which is for every individual to feel valued and for all learners to reach their potential.



Our vision is to effectively support all learners by providing safe, inclusive, accessible, sustainable, and stable information systems and technology.

#### **Key Strategies**

- Align the functionality and quality of district IT services with the needs of all learners, measure and report on the performance of IT services
- Build an IT environment that is stable, resilient, standardized, and sustainable
- Develop a structure that appropriately manages district information and technology with a focus on security
- Fully leverage current information technology investments

#### **Operational Goals**

- 1. Ensure that school district technology is strategically managed
- Ensure that the most important IT services are properly designed, resourced, and effectively utilized
- 3. Measure and report on the performance of IT services
- 4. Build a stable IT environment by focusing on staff, service support coverage, and resolution of IT architectural problems
- 5. Ensure business continuity and continuity of instruction by focusing on quality backups for critical systems and disaster recovery
- 6. Standardize district IT services, streamlining their delivery, support, and overall sustainability
- 7. Develop and implement an IT governance framework to guide how IT services are implemented, supported, updated, or changed
- 8. Identify, effectively manage and mitigate IT related risks for the school district
- 9. Nurture a culture of inclusion and engagement that empowers employees and enables them to grow and succeed











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### MAPLE RIDGE - PITT MEADOWS SCHOOL DISTRICT INFORMATION TECHNOLOGY DEPARTMENT OPERATIONAL PLAN (2022-2026)

GOALS	ACTION PLAN	PROGRESS UP TO JANUARY 31, 2025
1. Ensure that school district technology is strategically managed	<ul> <li>Develop and implement an IT strategic plan that provides the prioritization framework for IT investments and service improvements</li> <li>Utilize annual budget allocations to support IT strategic priorities</li> <li>Ensure that IT policies and investments are aligned with educational priorities and support innovative educational practices</li> <li>Apply a consistent prioritization framework for new IT initiatives</li> </ul>	Defined work and project prioritization based on the number of users impacted, the business impact given an outage, and the phase of the strategy     Established prioritization queues to manage the work of repairing and setting up new devices     Calculated infrastructure costs for foundational IT services to be sustainable
2. Ensure that the most important IT services are properly designed, resourced, and effectively utilized	<ul> <li>Identify critical IT services by consulting with users and subject matter experts</li> <li>Define IT service prioritization by consulting with users and subject matter experts</li> <li>Define ticket prioritization and escalation processes for IT service requests</li> <li>Engage users to identify, design, and implement IT services that meet the needs of our community of learners</li> <li>Train users on district technology and IT processes to increase and improve usage of IT services</li> </ul>	<ul> <li>Implemented a student-to-printer ratio for district-wide printing</li> <li>Developed a revised iPad one-to-one process for Grade 6/7 students to resolve usability issues</li> <li>Defined project and service prioritization based on number of users impacted, the business impact given an outage, and the phase of the strategy</li> <li>Defined and communicated to administrators a ticket escalation procedure</li> <li>Improved management of all one-to-one iPads</li> <li>Created an absence reporting dashboard in the Parent Portal</li> <li>Adapted Parent Portal to allow for no-outage updates</li> <li>Engaged administrators and user groups on phones in schools</li> <li>Engaged with administrators regarding the optimal quantity of technology devices needed to support teaching and learning</li> <li>Established an onsite technician schedule so schools can anticipate when a technician will be at their school</li> <li>Developed an on-site IT ticket report with administrators so that they are notified the day before a technician visit to prioritize the most important issues</li> <li>Redesigned MyCalculator to be adaptive to a mobile screen size</li> <li>Replaced a physical computer lab with a mobile lab to support the creation of an additional classroom</li> <li>Refreshed one cart of 30 devices in every school</li> <li>Trained Secondary Administrators to do online class scheduling</li> <li>Streamlined the MyClass and MyEd password resetting procedure</li> <li>Replaced the faxing service</li> </ul>
3. Measure and report on the performance of IT services	Define and report on a regular basis on metrics for user satisfaction and IT service performance     Monitor and report on the availability of core IT services	<ul> <li>Created a HelpDesk survey</li> <li>Implemented IT Outage Management response process</li> <li>Implemented an on-call rotation for IT analysts to monitor IT services after hours</li> <li>Redesigned IT monitoring service to be customer-focused</li> <li>Launched an IT availability dashboard for improved identification of issues</li> <li>Shifted HelpDesk agent working hours to start at 7:30 am start to ensure identification of any IT outages and coordination of staff response before school begins</li> <li>Created a dashboard to monitor the student registration process</li> </ul>



### MAPLE RIDGE - PITT MEADOWS SCHOOL DISTRICT INFORMATION TECHNOLOGY DEPARTMENT OPERATIONAL PLAN (2022-2026)

GOALS	ACTION PLAN	PROGRESS UP TO JANUARY 31, 2025
4. Build a stable IT environment by focusing on staff, service support coverage, and resolution of IT architectural problems	Ensure ongoing IT system stability through investment in IT staff training, department culture, and supporting cross-coverage     Measure, identify, and mitigate architectural problems within the IT services through the implementation of the Problem Management ITIL process     Build capacity through targeted professional development and cross-training     Design and implement succession plans for critical positions	<ul> <li>Established a mentorship program within the IT Department</li> <li>Reorganized roles within the department to improve the response to schools</li> <li>Defined primary and backup responsibilities for senior technicians and systems analysts</li> <li>Replaced or upgraded end-of-support servers</li> <li>Completed print server upgrades for all schools</li> <li>Implemented Jamf Connect for improved user password management and as a prerequisite to zero-touch laptop deployment</li> <li>Refreshed all photocopiers and established a new support agreement</li> <li>Replaced the server and storage infrastructure</li> <li>Provided training for IT staff on servers that run laptops and iPads</li> <li>Audited all configurations on servers that manage staff laptops</li> </ul>
5. Ensure business continuity and continuity of instruction by focusing on quality backups for critical systems and disaster recovery	<ul> <li>Protect data by making sure all systems are backed up and that core system backups are validated and tested</li> <li>Create, communicate, test, and annually update the IT disaster recovery plan for business-critical services</li> </ul>	Tested backup and restore system for most core IT services on premises and in the cloud     Implemented and monitor daily reports on backup success     Implemented cloud-based authentication for IT disaster recovery
6. Standardize district IT services, streamlining their delivery, support, and overall sustainability	Improve the sustainability of IT services through the implementation of the Service Catalog and Knowledge Management ITIL processes     Review the financial and personnel requirements for each core and school-based IT service and adjust as needed to enhance their long-term sustainability	<ul> <li>Reduced the time to setup a student laptop by an estimated 50%</li> <li>Established equipment standardization for staff laptops, lab computers, cell phones, and classroom displays</li> <li>Created a process to streamline the intake, repair, and return of laptops</li> <li>Streamlined staff laptop deployment process</li> </ul>
7. Develop and implement an IT governance framework to guide how IT services are implemented, supported, updated, or changed	Strengthen district IT governance, ensuring decisions are managed at the appropriate level, through the implementation of the Change Management, Service Request Management, and Incident Management ITIL processes     Improve the district's cybersecurity posture by implementing a security governance framework	Implemented Incident Management     Established Change Management for Windows and Apple products     Created a Release Management process for operating system and driver updates     Implemented security tools to improve the ability to identify compromisations     Established a division of labour in financial processing tools to establish a check-and-balance and ensure accountability



### MAPLE RIDGE - PITT MEADOWS SCHOOL DISTRICT INFORMATION TECHNOLOGY DEPARTMENT OPERATIONAL PLAN (2022-2026)

GOALS	ACTION PLAN	PROGRESS UP TO JANUARY 31, 2025
8. Identify, effectively manage and mitigate IT related risks for the school district	<ul> <li>Protect district information and technology by properly resourcing and managing security mitigation</li> <li>Protect district information by establishing and implementing data classification and retention standards</li> <li>Manage IT risk using regular security audits and the maintenance of an IT risk register</li> <li>Maintain a secure environment by removing or replacing unsupported technology, and regularly updating software patches to current technology</li> <li>Safeguard sensitive information using privacy impact assessments and the implementation of other legislative requirements</li> </ul>	<ul> <li>Redistributed analyst work to establish a 0.5 FTE focus on security</li> <li>Identified the data sensitivity level for every server in the district</li> <li>Implemented an IT Risk Register</li> <li>Microsoft audited our Active Directory environment for system security</li> <li>Microsoft completed a 3-day audit of security and compliance settings related to Office 365</li> <li>Actively decommissioning 120 end-of-support servers</li> <li>Purchased wireless access points to replace our out-of-support wireless in 16 schools</li> <li>Drafted RFP to replace out-of-support server and storage environment</li> <li>Refreshed 25% of staff computers</li> <li>Assigned Privacy Impact Assessments (PIA) to the new security analyst</li> <li>Studied the FIPPA Act and reviewed PIA processes in other districts to effectively align our program with legislative requirements</li> <li>Drafted a new PIA process to improve its efficiency to increase compliance with FIPPA</li> <li>Received new server stack replacement equipment</li> <li>Evaluated printer service needs from district community and posted request for proposal (RFP) to replace the aging machines</li> <li>Replaced or upgraded 120 end-of-support servers</li> <li>Started project to replace the nearing end-of-support district phone system</li> <li>Updated email address book to reduce exposure of student information</li> </ul>
9. Nurture a culture of inclusion and engagement that empowers employees and enables them to grow and succeed	Support staff professional growth planning and performance management     Continue to support departmental staff participation in on-going learning and dialogue on matters relating to racial inclusivity and equity     Support and co-lead work to achieve WorkSafe BC's Certificate of Recognition (COR)	Created a training and mentorship plan     IT Department regularly attends professional development days focused on team building     Developed strategies to celebrate team successes