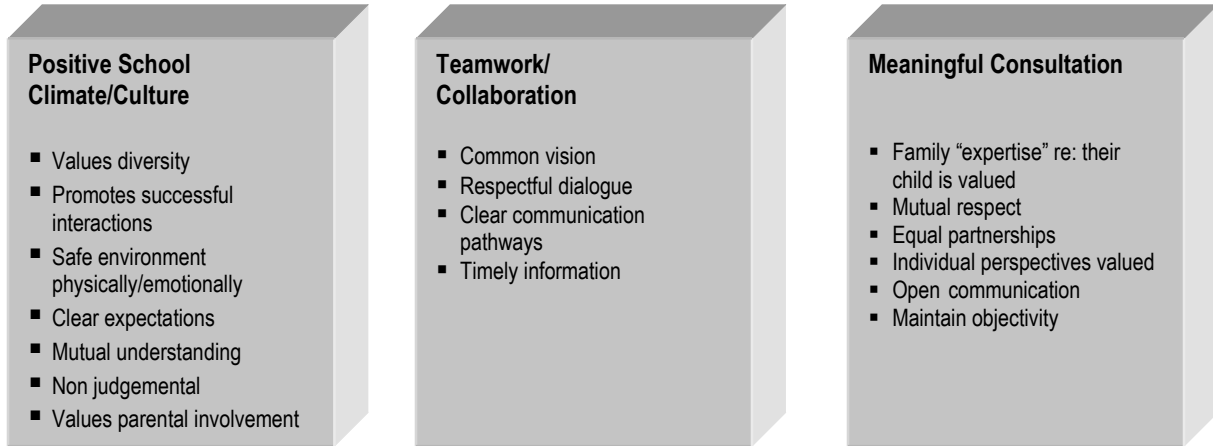


The School District 42 Building Blocks for Successful Communication/Planning between Families and Schools....

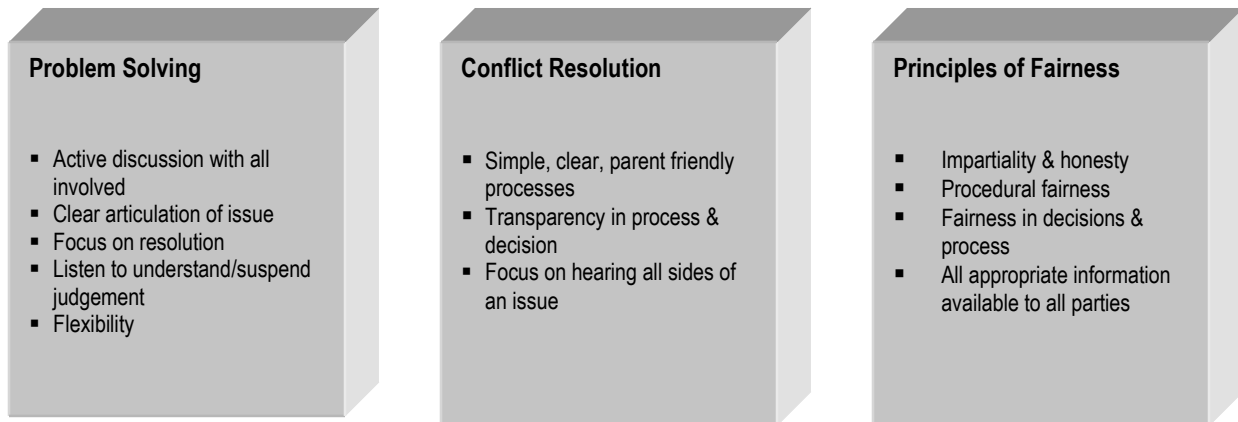
Working together, to support our children, the following suggested building blocks provide guidelines for success and may help to prevent and/or resolve conflict.

“It’s not what you do it’s how you do it...”

1. Preventing Conflicts



2. Resolving Conflicts



“Creating a positive future begins in human conversation. The simplest and most powerful investment any member of a community or an organization may make in renewal is to begin talking with other people as though the answers mattered”

- Adapted from ***“Who Will Tell the People”*** by William Greider

School District 42's Steps for Problem Solving

School District 42's recommended process to follow as a parent/student if you have an issue or concern.....

* At any step in the process parents/students are encouraged to bring another individual to meetings with the school. This may be a relative or trusted friend or an "advocate". Attached are links which can assist with advocacy, guidance and information.

Step 1
Discuss the issue with the person who made the decision or took the action that you are concerned about e.g. classroom teacher. Usually issues can be solved at this level but may involve ongoing dialogue.

If not solved



Step 2
Discuss the issue with the school principal. * The principal may involve appropriate resources/personnel as required.

If not solved



Step 3
Discuss the issue with the Director who is responsible for the zone your child's school is in. They can be reached at 604-463-4200.

| Laurie Meston | Laurie Meston | Stewart Sonne |
|-------------------------------|-----------------------------|-----------------------------------|
| Albion Elementary | Harry Hooge Elementary | Garibaldi Secondary School |
| Alexander Robinson Elementary | Highland Park Elementary | Maple Ridge Secondary School |
| Alouette Elementary | Kanaka Creek Elementary | Pitt Meadows Secondary School |
| Blue Mountain Elementary | Laityview Elementary | Samuel Robertson Technical School |
| David Jones Elementary | Maple Ridge Elementary | Thomas Haney Secondary School |
| Edith McDermott Elementary | Pitt Meadows Elementary | Westview Secondary School |
| Eric Langton Elementary | Webster's Corner Elementary | Riverside Centre |
| Fairview Elementary | Whonnock Elementary | Connex/Storefront |
| Glenwood Elementary | Yennadon Elementary | |
| Golden Ears Elementary | Student Support Services | |
| Hammond Elementary | | |
| | | |
| | | |

If not solved



Step 4
Discuss the issue with the Superintendent's designate 604-463-4200.

If not solved



Step 5
Appeal to the Board of Education within 15 days of completion of step 4. (See School District 42 bylaw and policy for appeals)

If not solved



Step 6
Appeal to the Superintendent of Achievement (see Ministry of Education Section 11 appeals process)*